

QUALITY ASSURANCE

rtisdenmanor / Traffic Citation Interview Form

Type of Citation: Traffic, _____ Misd. _____

Date of Interview: _____

Time of Interview: _____

Interviewer: ^ _____

Division: _____

Complainant: _____

Address: _____

Phone: _____

Sex: _____

Rac«: _____

Age: _____

1a. Was the Officer professional and courteous?

Yes No
13 2

1b. In what way was he not professional and courteous?

#4. Wouldn't let him get out of the car. #JLzJ*u<|e. attitude.

Ea. Did the officer explain to you what you were being cited for?

Yes No
17 3

2b. Did you understand what you were being cited for?

Yes No
17 3

3a. Did the officer explain to you what course of action to take to resolve the citation?

Yes No
12 8

Ha. Did the officer satisfactorily answer questions you may have had?

Yes No
16 4

Prob. - Auditor

4b. IF not, how was that?

#3; Didn't really explain anything. #4; Just said "sign the citation

#8; Did not answer any questions or explain violation. fJL; Did not explain ticket,

5a. Other than not receiving the citation; What would you have liked to see done differently, if anything?

3; Take more time to answer questions and give more consideration.
ffT? Change attitude. #8; Se more polite & explain violations.
#101 Officer was speaking with other citizens while writing his ticket
which made the complainant late. #18; Explain citation better.

6a. Citing Officer: _____

7a. Uiolation: _____