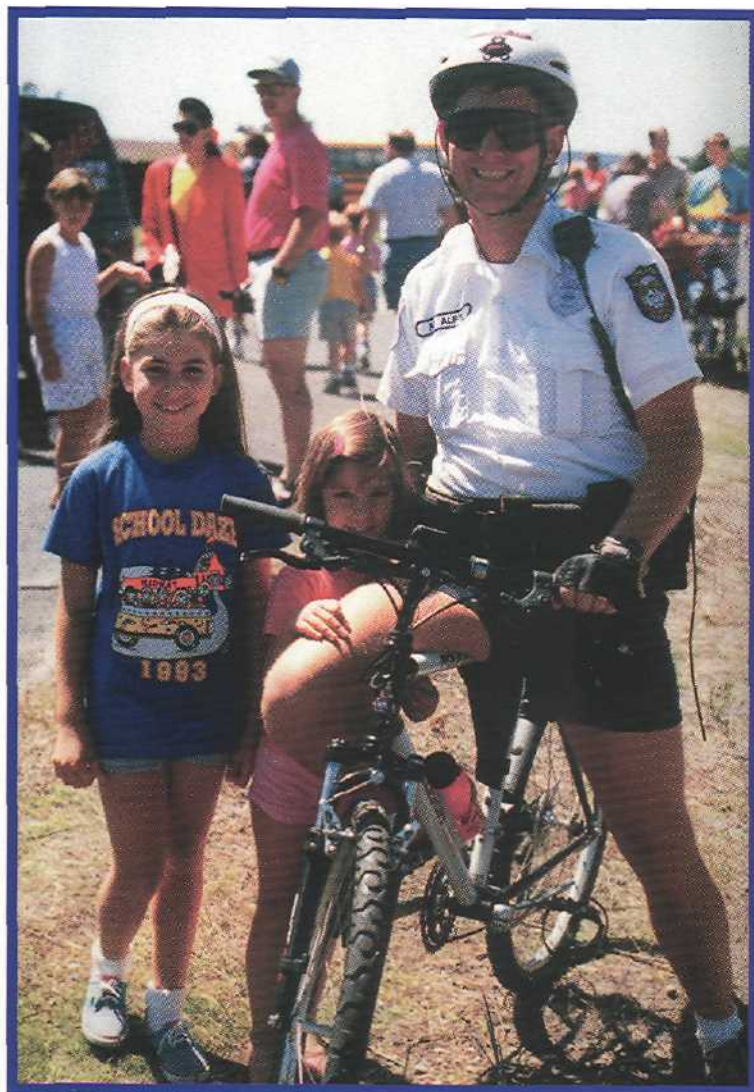


**Spokane Police Department's**

**COMMUNITY ORIENTED  
POLICING  
PROGRAMS**



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## Letter From the Chief of Police

The phrase "community oriented policing" has become familiar to, millions of citizens throughout our country as this concept of partnerships between citizens and their law enforcement agencies gains acceptance.

It has become almost a cliché that "community policing is a philosophy, not a program." The fact is, when every member of a law enforcement agency—commissioned officers and civilian employees—have had this partnership idea explained to them, and when there has been enough training so that all employees, regardless of their job, accept this concept, when that takes place, programs are suggested by those employees at every level of the organization.

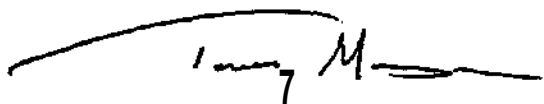
In any business, retail or manufacturing, service or government, the people "in the trenches" are the best source of ideas on how to do their job better. They see the daily needs of their customers, and conceive ways of improving services or the delivery of those services. Any business that ignores this rich source of practical help does so at its peril. This is as true with police agencies as it is with retailers and manufacturers. We have encouraged our employees—uniformed and civilian, paid and volunteer—to find ways to bring our citizens into this partnership with police.

In this time of tight budgets and increasing violent crime, no city can fund all of the police that would be required to protect its citizens completely. Nor would most people in a free society want that level of law enforcement. Thus, the idea of finding ways in which ordinary citizens can take some responsibility for their own security has more relevancy now than ever before.

This booklet outlines some of the programs our employees have suggested to make community policing a reality in our city. They involve citizens, our own employees, and other city service agencies in a variety of creative ways.

I think you will find some programs that offer this same partnership opportunity for your own neighborhood.

Sincerely,

A handwritten signature in black ink, appearing to read "Terry Mangarf", with a long horizontal flourish extending to the right.

Terry Mangarf  
Chief of Police

## VISION 2000

In the year 2000, the Spokane Police Department will be a culturally diverse, highly motivated, professional law enforcement organization representative of and respected by the community it serves.

Through its partnership with the community, it will continue to provide innovative, effective, and efficient service with pride and dedication.

Meanwhile, we continue to work and build toward the total attainment of this Vision.

**COMMUNITY ORIENTED POLICING  
PROGRAMS  
FOR THE YOUTH  
OF SPOKANE**

# D.A.R.E.

## D.A.R.E. "DRUG ABUSE RESISTANCE EDUCATION"

The D.A.R.E. (Drug Abuse Resistance Education) program is designed to provide young people with skills necessary to resist peer pressures which may lead to drug experimentation and use.

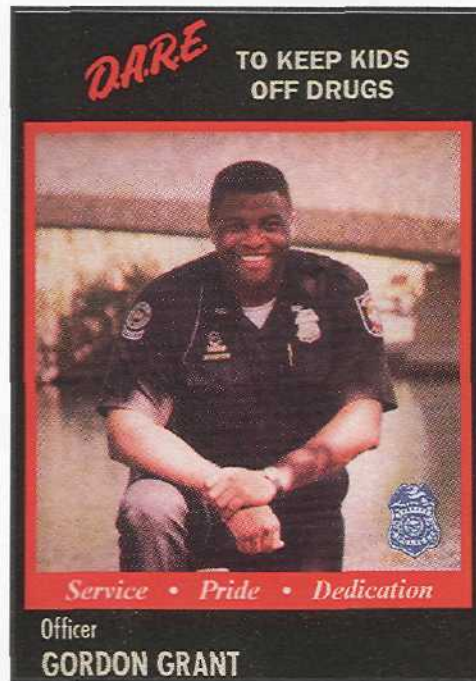
D.A.R.E. represents a partnership between the Spokane Police Department and Spokane schools and has been in existence since 1990. Furthermore, D.A.R.E. has achieved documented success as a national program. The program operates in every state and several foreign countries.

Each D.A.R.E. officer is a veteran street patrol officer who has been trained to teach life skills to fifth and sixth grade children using group discussion, role playing, and open communication.

D.A.R.E. is taught each week in all 48 Spokane elementary schools for one hour. It focuses on personal safety, building self-esteem, resisting peer pressures, decision-making skills, provides accurate information about drugs, consequences of drug use, and alternatives to drug use.

Funding is provided by the Spokane Police Department, various businesses, community organizations, and the federal government.

For more information contact D.A.R.E. (509) 458-3273 or Sergeant Mike Prim at (509) 625-4182.



## EVERY 15 MINUTES



"Every 15 Minutes" is an award-winning, two-day program designed to discourage young people from drinking and driving. The program was created and is presented by members of the Spokane Police Traffic Unit. It focuses on high school juniors and seniors in a classroom setting and challenges them to think about drinking, personal safety, and the responsibility of making mature decisions when lives are involved. The program's name was conceived from the fact that every 15 minutes someone in the United States dies in an alcohol-related traffic accident.

The first day of the program two officers go around school pulling the "living dead" students out of class (one student every 15 minutes) and posting obituaries on the wall that state the students are victims of a drunk driver accident. These students are placed in costume and are allowed to return to class, but they may not speak or take part in any school activity for the remainder of the day. A simulated death message is given to two parents who have previously agreed to speak to the student body on how

this message impacted them. The remaining officers speak in different classrooms throughout the day. At the end of the day, the living dead students rehearse a skit they will present to their classmates the next morning. Then they are bussed away to a local hotel to stay overnight, which makes it feel real to their loved ones that they are dead.

The second day of the program starts with a slide presentation depicting the previous day's activities. The skit is presented and the two selected parents speak, and any other students who are willing to share their experiences about an alcohol-related collision. The last thing we do is get a commitment from the students not to drink and drive. As the program ends, there is not a dry eye to be seen. More than 20,000 students in 19 schools have witnessed this program. Since it began in 1990, there have been no alcohol-related fatalities involving a Spokane high school student during the traditional end-of-school-year parties, and there have been no DWI arrests of a Spokane teen on prom or graduation nights.

"Every 15 Minutes" is the recipient of the Governor's Traffic Safety Award for innovation in traffic safety education. For more information contact Sergeant Tony Giannetto at (509) 625-4117.

## McGruff

McGruff the Crime Dog makes appearances at events which emphasize child safety concerns. A uniformed police officer accompanies McGruff to speak on issues such as safety in the street, walking to and from school, and bicycle safety. He appears at community events, schools, the Interstate Fair and other booth displays staffed by department members and volunteers. McGruff does NOT appear with cartoon characters.

McGruff houses are safe houses for youngsters should they be in trouble going to or coming from school. Each resident of the house has undergone a background check and been trained to know where to get help for individual problems which may occur to a child. Currently, there are over 1,000 McGruff houses in Spokane.

For more information contact Sandy Richards at (509) 625-4075.



## C.O.P.Y. KIDS



The Community Opportunities Program For Youth (C.O.P.Y. Kids) was created to improve the relationship between Spokane youths and police officers, as well as engender a sense of community responsibility among young residents of the city.

In response to a growing problem of youth violence nationally, the Spokane Police Department developed C.O.P.Y. Kids to reach out to youths who might be at risk of engaging in criminal activity, joining a criminal youth gang, abusing alcohol, or taking illegal drugs. The resulting ten-week summer program was designed to attract 11- to 15 year-old youths from economically disadvantaged neighborhoods and provide them with positive law-abiding role models, instill in youths a work ethic, and ultimately, weaken the cycle of delinquency.

Each week officers as well as other staff members convene at one of the city's Community Centers where participating youth are bused to a local project site. Projects undertaken by the young people include clearing embankments of weeds and debris, cleaning area yards, eliminating graffiti, and picking up trash from local parks. After the initial work period, the youths are bused to a local park where they convene for lunch and instructional sessions which focus on self-esteem, anger management, and decision-making. After lunch, the group is taken to an area business for an information session and a guided tour before their return to the Community Center.



On the final day of the weekly program police officers and other city employees wear their official uniforms and take the group to Fairchild Air Force Base Museum, followed by a trip to a local pizza parlor. After lunch they visit a local bank where a \$40 savings account is established for each youth. These earnings help the kids realize what they can accomplish through their own labor and symbolizes the community's appreciation for their week-long efforts. At the conclusion of the day, the youths attend a graduation ceremony at City Hall where they are awarded a graduation certificate and T-shirt with the C.O.P.Y. Kids insignia.

Evaluation results from Dr. Quint Thurman at Washington State University attest to the great success of the program with high levels of satisfaction noted for participating youths and their parents, as well as the police officers and staff who are involved with the program.



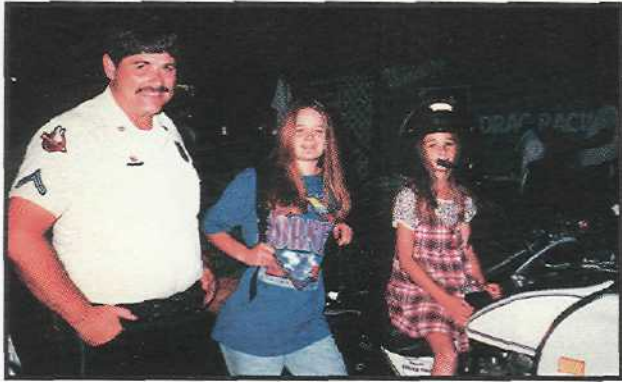
For more information contact Sergeant Gill Moberly at (509) 625-4087.



## "COPS & KIDS"

"Cops & Kids" is a weekend event that brings police officers and young people together in an informal and relaxed setting.

Cops & Kids began in 1991 when Lt. Glenn Winkey saw a need to provide a positive event for kids who live in the inner city. In 1993 the event was expanded by Officer Gordon Grant to include all Spokane young people.



Cops & Kids operates Friday and Saturday evenings from 9 p.m. until midnight during the last weekend in August. This is sort of a reward for staying out of trouble. Cops & Kids includes professional show cars, car competitions, demonstrations by the SWAT and K-9 Units, and other activities. In addition, a local radio station broadcasts live from the event. Sponsors for this event include the Spokane Police Department and local businesses who donate the location, hot dogs, soft drinks, and prizes.

For more information contact Officer Gordon Grant at (509) 625-4048.

## SCHOOL SAFETY SANTA

The School Safety Santa Program seeks to educate young people on child safety. Originally created by a Spokane Police Officer over thirty years ago, the tradition continues through the dedication of the Spokane Police Department and Officer Bob Grandinetti, who has faithfully kept the program alive for the past fifteen years.

The School Safety Santa Program takes place each December when Officer Grandinetti dresses in a Santa suit and visits all Spokane elementary schools to talk to students and teachers about personal safety. He concludes each visit with gifts and holiday cards donated by a local Spokane business.

For more information contact Officer Bob Grandinetti at (509) 625-4089.





## L.E.A.D. "LEADERSHIP, EDUCATION, AND DEVELOPMENT PROGRAM"

The L.E.A.D. (Leadership, Education, And Development) program provides a forum for recognizing eighth and ninth grade Spokane students who have demonstrated leadership abilities.

L.E.A.D. was formed during the summer of 1994 to encourage young people who have leadership potential to develop an appreciation of civic responsibilities.

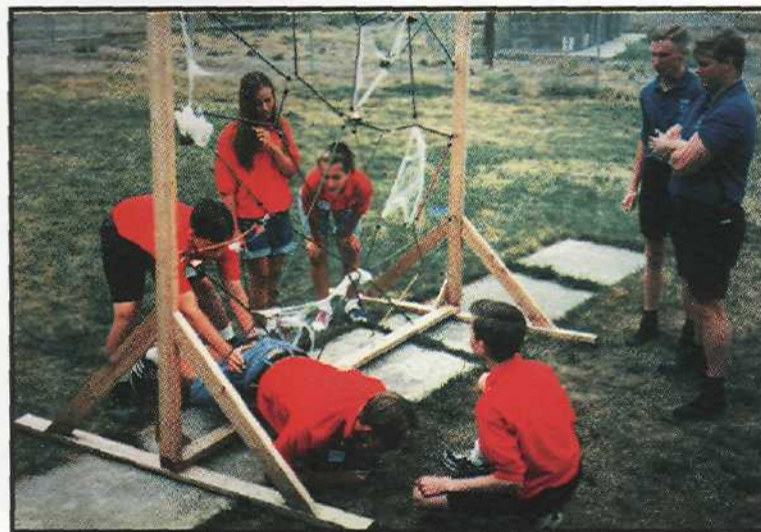


Students representing the ethnic, gender, and economic diversity of the city spend Monday through Thursday in an academy setting at the Spokane Police Training Center. Each one-week session involves a combination of physical activities, classroom discussion, drill and ceremony training, and demonstrations by various units of the Spokane Police Department such as K-9, the Gang Unit, D.A.R.E., and other special units. Special presentations by Police Chief Terry Mangan or an assistant police chief invite students to think about ethics and individual citizen responsibilities.

Students also learn how to conduct meetings, give effective public presentations, build teams, and enhance leadership. Sessions are taught by police officers and other department personnel noted for their specific leadership expertise.

Each graduate receives a certificate that is valid toward community service hours for future scholarship applications.

For more information contact PFC Robert Walker at (509) 625-4082.



## S.T.A.R.S.

### *"SMART TEENS ARE RESPONSIBLE & SOBER"*

In 1992 the United States Surgeon General released a national report about teen alcohol consumption. This report indicated a sharp increase in violence among juveniles as a result of alcohol abuse by youths 14 through 19 years of age. In response, the Spokane Police Patrol Division adopted the S.T.A.R.S. program, aimed at alcohol enforcement and awareness for minors.

The idea behind S.T.A.R.S is to educate students and the sellers of alcohol about the laws regarding alcohol and minors and the Spokane Police Department's policy of enforcing these laws. Patrol officers, working most often on their days off, make hour-long presentations to high school students.

Contact Officer C. N. Brenden for more information at (509) 625-4289, ext. 10177.

## "PED-BEE" PROGRAM

The "Ped-Bee" program educates Spokane children on the importance of safety by borrowing from a popular approach developed by the Bellevue Police Department.

"Ped-Bee" visits elementary schools attired in a bee costume to draw attention to pedestrian safety. "Ped-Bee's" job description includes traveling with a uniformed police officer to elementary schools in District 81 and teaching children how to "Bee" safe when crossing the street, "Bee" sure to look both ways, and "Bee" sure to wait until the light turns green before crossing.



Since the beginning of the program in 1994, Ped-Bee has been in high demand from school officials and others throughout the community. Ped-Bee makes appearances at many city events including parades, picnics, and fairs. Ped-Bee demonstrates a positive collaborative effort between Spokane schools, the Police Department, and Spokane Community Health.

For more information contact Cpl. Tom Sahlberg (509) 625-4127.

## SJLLD. "Safe Kid Identification Disc"

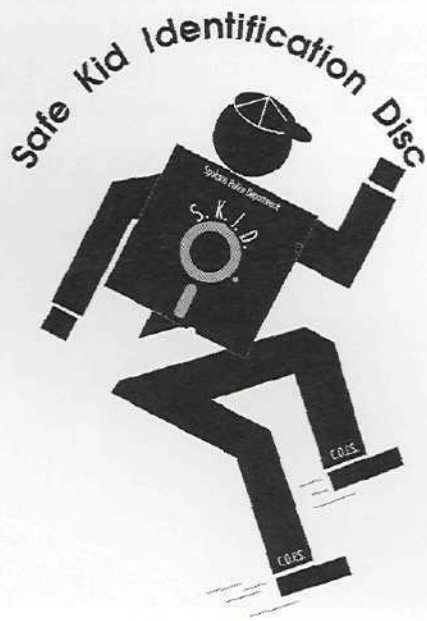
Operation S.K.I.D. (Safe Kid Identification Disc) is a new community service program sponsored by the Spokane Police Department and the Community Oriented Policing Substations.

A computerized picture of your child is taken, and is then transferred to a computer disc. We give the disc to the parent or guardian for safekeeping.

Should the child ever become missing, the parent or guardian can take the disc to any law enforcement agency, and the child's picture can be instantly sent across the country.

A \$1 donation is requested to cover the cost of the disc and the equipment. However, no child will be turned away because of inability to pay.

For more information contact Sandy Richards at (509) 625-4075.



## DRUG-FREE/GUN-FREE ZONES

Drug-Free/Gun-Free Zones is a program designed to discourage individuals from carrying weapons or distributing drugs in locations where kids are likely to gather.

The Drug-Free/Gun-Free Zones were established in Spokane in 1993 in compliance with state and federal guidelines. One facet of the program is to educate schools, communities, and law enforcement on laws and penalties for violating the 1,000 foot restriction around all schools and city parks. Additionally, the program involves the posting of uniform signs around these areas. When uniform signs are posted, violators have notification of their proximity to school and park zones and the severity of crimes which take place there. It is believed that effective enforcement of the Drug-Free/Gun-Free Zones deters gang and school-related violence.

For more information contact Sandy Richards at (509) 625-4075.

# TRADING CARDS

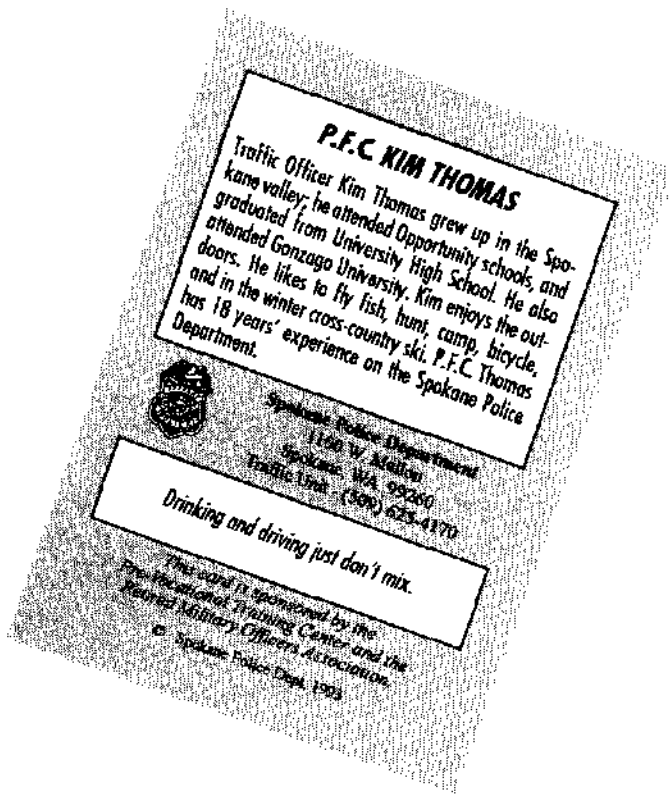
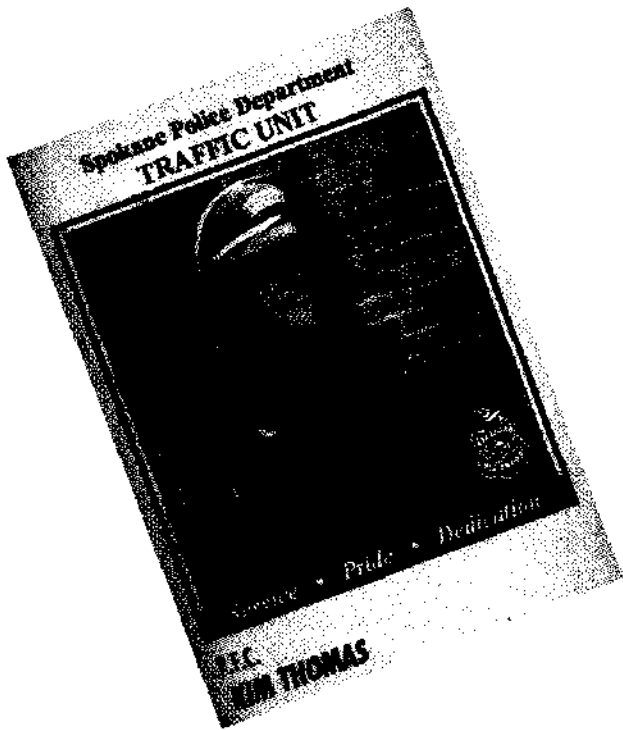
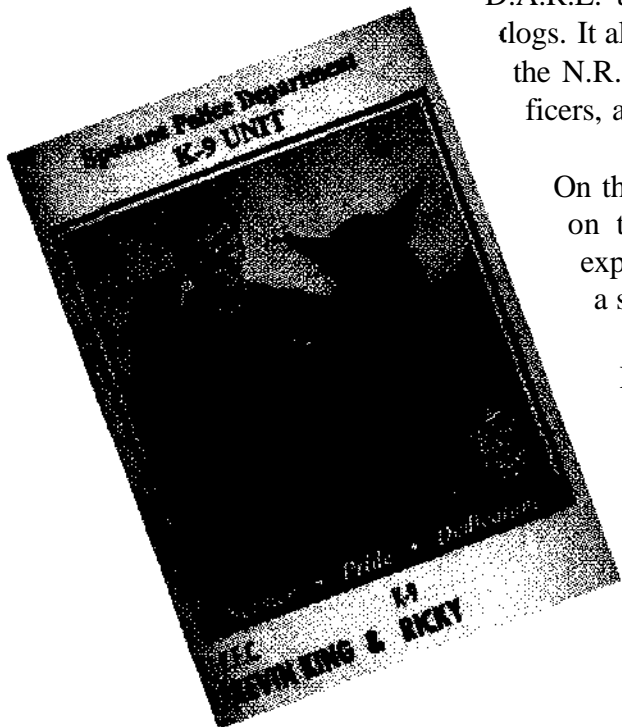
Officers have found personalized trading cards are a good opening to talk with young people.

The department has produced cards featuring its D.A.R.E. unit, Traffic Unit, and K-9 handlers and dogs. It also has cards with various patrol officers, the N.R.O.s, N.I.R.O.s, Community Services officers, and some of the department's volunteers.

On the reverse side of the card is information on the officer's education, his or her job experience with the department, hobbies and a slogan chosen by the featured person.

Each officer receives 1,000 cards annually.

For more information contact Richard Cottam at (509) 625-4456.



## SCHOOL WATCH

This innovative program was the idea of one man in the community, Don Gerling, a self-described "concerned grandfather." He has spoken to parents and staff at the city's elementary schools about parents and neighbors taking an active part in protecting children on their way to and from school. In each appearance he has recruited volunteers. Some have children, others are just concerned citizens determined to keep their neighborhoods safe. The volunteers may choose to walk the school route with youngsters, others simply stand on their sidewalks or porches during the half hour when the students are passing. They are a "safety presence," both to give the youngsters confidence and to warn off anyone who would harm a child, offer drugs, or attempt to steal lunch money or a bicycle.

The School Watch project involves no cost, no staff other than Mr. Gerling, no dues, no newsletters and no membership requirements other than their contribution of a few minutes each school day. This program demonstrates that when the good people of a community are asked to form partnerships for the safety of their own neighborhoods; they are willing to participate. This truly is community policing at the grass roots.

For more information contact Cheryl Steele at (509) 625-3300.

## INTERNATIONAL STUDENT SAFETY PROGRAM

Spokane is host to nearly 1,500 students from foreign countries each year, and for some our customs and laws can be confusing. The Spokane Police Department formed a partnership with the city's International Development Department and with foreign student advisors from seven campuses in the area to help these students get the most from their stay here and help them be safe while they are our guests.

The Police Department developed three brief videotapes, a brochure and a "HELP" card, dealing with personal and property safety, and with driving and pedestrian safety. All material is translated into languages appropriate to the student needs. The resulting material was selected as "Best of Region One," the northwest, by the National Association of Foreign Student Advisors and presented at that group's national conference in New Orleans.

The department also will inform merchants and business people about the project to prepare them to help a student who presents his or her "HELP" card, indicating they need some form of assistance.

For more information contact Dick Cottam at (509) 625-4456.

**COMMUNITY ORIENTED POLICING  
PROGRAMS  
FOR THE CITIZENS  
OF SPOKANE**

# COMMUNITY ORIENTED POLICING SUBSTATIONS

Community Oriented Policing Substations (C.O.P.S.) help establish a visible law enforcement presence in neighborhoods throughout Spokane, in addition to lending themselves to a variety of community services.

C.O.P.S. West, Spokane's first Community Oriented Policing Station facility, opened May 1, 1992, in West Central Spokane. C.O.P.S. West was built entirely by donations and is fully staffed by area volunteers. Since 1992, more than a dozen other C.O.P.S. substations have been opened or are in the planning stages. To date the Spokane Police Department and a number of human services organizations have trained more than 2,000 volunteers to staff C.O.P.S. substations. They are taught how to take police reports, deal with neighborhood

nuisance abatement, disseminate resource information, and network with people from public agencies who provide a variety of services to the community.

C.O.P.S. also provide facilities for sector patrol officers to use 24 hours a day to write reports and meet with citizens to discuss issues related to crime and public safety. C.O.P.S. are aligned with a Neighborhood Resource Officer and two Neighborhood Investigative Resource Officers. In addition, substations provide office space for adult and juvenile probation and parole officers.

C.O.P.S. present residents with an array of tools to make their neighborhoods safe. One special feature is the provision of a network of 26 agencies (Family Focus Life Skills) to aid people in finding resources to help themselves. For example, classes are offered in Home and Family Management, Positive Anger Expression, Breaking Barriers to Employment, Positive Discipline, Parent Support Group, Healthy Attitudes for Life, Parenting Skills, Tutoring, etc. A Breakfast Program also is provided for children.

C.O.P.S. West, the oldest substation, is in its third successful year, still operating with volunteers and private donations (Spokane Police Department supplies utilities, insurance, and training). Its volunteers logged an estimated 12,893 hours of service in 1993.

The C.O.P.S. substations are technically owned by the City of Spokane, and are considered to be extensions of the Police Department. As such, they operate under a printed set of protocols, and are subject to direct supervision of the Police Department.

For more information contact Cheryl Steele at (509) 625-4092.

## NEIGHBORHOOD POLICING OBJECTIVES

- Link social services with neighborhood needs.
- Provide an envelope for additional services.
- Maintain a strong working partnership with police.
- Reduce fear of crime.
- Improve physical environment.
- Make neighbors out of residents.





## N.R.O. "NEIGHBORHOOD RESOURCE OFFICER"



The Neighborhood Resource Officer (N.R.O.) program was created to provide a partnership between officers and residents of a specific geographic area.

As part of the Spokane Police Department's commitment to a community empowerment model of policing, the Department assigned two N.R.O.s in 1992 to two economically disadvantaged neighborhoods. These officers, who

volunteered for this assignment, were interviewed by a panel that included school personnel, parents, and small business owners. The officers were judged on a variety of attributes: experience, officer understanding of his or her relationship with the neighborhood, sensitivity to individuals and their problems, and a willingness to look for creative solutions.

From the beginning, N.R.O.s have worked closely with school personnel to identify "at risk" youth. They often are invited into classrooms to talk with students about self-esteem, drugs, alcohol abuse, and gangs. N.R.O.s also work directly with families whose children have been identified as "at risk" by school staff members. N.R.O.s deal with neighborhood disputes, drug activity, gang recruiting, nuisance abatement, safety concerns, act as liaisons between citizens and City Departments, are members of various neighborhood committees, interact with local residents one-on-one, and work closely with substation personnel and Neighborhood Investigative Resource Officers.

Evaluations of the N.R.O. program by Dr. Quint Thurman of Washington State University in 1992 and again in 1993 suggest the N.R.O.s have made important strides in stabilizing crime in economically disadvantaged neighborhoods. In addition, the data he collected shows high levels of satisfaction among school personnel, citizens, and parents with the N.R.O. job performance. As a result, the N.R.O. program has been extended to other geographic areas of Spokane.

For more information contact Lieutenant Glenn Winkey at (509) 625-3300.



## N.I.R.O. *"NEIGHBORHOOD INVESTIGATIVE RESOURCE OFFICER"*

The NIRO (Neighborhood Investigative Resource Officer) program was formed during the summer of 1992 by a Spokane Police Department detective in order to promote "ownership" of specific geographical boundaries.

The Neighborhood Investigative Resource Officer program has met with success among both the detectives who participate in it and the citizens they serve. Citizens especially seem to like the idea of having access to a specific detective who is concerned with solving crimes in their neighborhoods. Detectives spend much less time in their cars travelling to and from distant crime scenes and instead have more time available to devote to solving crimes. By working specific areas of the community, the detectives become familiar with residents, at-risk families and young people, and develop a psychological relationship with a neighborhood.

Today, all Spokane detectives have been assigned to specific areas of the city. In addition, Neighborhood Investigative Resource Officers work closely with Neighborhood Resource Officers, "C.O.P.S. Shop" volunteers, community members, and Juvenile and Adult Corrections.

For more information contact Captain Roger Bragdon at (509) 625-4243.

## THE PARENT'S COALITION

The Parent's Coalition was designed to empower parents to more effectively deal with issues relating directly to the welfare of their children.

This public awareness program was formed in 1992 by a group of concerned parents whose children had become involved in street gangs, or who were associating with gang members. The parents contacted the Spokane Police Chief and asked for the department's support.

A series of Saturday workshops was held at the Spokane Police Training Center. Experts in various fields spoke to the parents and answered their questions. The coalition developed a membership and an organizational structure, and now is statewide. The parents now attend student school functions and staff the various school bus embarkation areas. Parents also accompany police officers to visit parents of gang members and gang "wannabes." Other features of the Parent's Coalition include a hot-line to coordinate available community services, a parent/citizen patrol to provide a positive model for juveniles, and a runaway intervention program.

For more information contact Brigitte Benson at (509) 534-6230.

## THE SPOKANE BIKE PATROL PROGRAM

The Spokane Bike Patrol Program enhances police officer accessibility to the community.

The Spokane Bike Patrol was adopted by the department in 1990 primarily to help patrol the downtown area of Spokane. Following a period of testing, it later was expanded into the East Sprague community.

The Spokane Bike Patrol was extended to Explorer volunteers during the summer of 1994. Bike patrols were assigned to observe different areas of the city. Their duties included report taking, responding to non-violent calls, and helping to maintain a visible police presence in the city's parks.



Spokane Bike Patrol officers are able to perform most of the duties of regular patrol and have become successful in establishing personal contacts with citizens in the community.

For more information contact Sergeant Tony Giannetto at (509) 625-4117.

## RUNAWAY POSTER PROGRAM

The Runaway Poster Program was prompted by a growing need to involve the community in efforts to locate runaway young people. Cheryl Steele, then President of COPS West, began the program in 1992 to help parents locate their runaway children immediately after it was discovered they were missing.

The Poster Program works by alerting members of the community about runaway children who might otherwise go unnoticed. Trained volunteers notified of a missing child immediately get the word out by making flyers with pictures of the runaway. The flyers are then placed on windows, local businesses, and bus stops. Runaway youth typically are found through reports by local residents or turn themselves in to avoid the unappreciated attention. In 1993, all but two of the 23 reported runaways from West Central Spokane were returned home within twenty-four hours.

For more information contact Cheryl Steele at (509) 625-3300.

## BLOCK WATCH



Block Watch is a national program designed to educate residents about home safety and the importance of maintaining good communication with neighbors. In Spokane it is sponsored by Crime Check, a nonprofit organization which works in cooperation with the Spokane Police Department.

Block Watch encourages neighbors to form block associations and to exchange names, addresses, and phone numbers. Residents become familiar with their neighbors' daily

work hours and learn who "belongs" in the neighborhood and who doesn't.

Spokane's Block Watch program includes over 28,000 households. Members report suspicious activity on their block to the Police Department. Members also help prevent crime by installing adequate locks on doors and windows and by making use of better lighting principles that discourage burglars.

Households that practice crime prevention principles are four times less likely to have a burglary or break-in than a home that does not practice crime prevention principles. Benefits of Block Watch include the mobilization of informed citizens looking out for one another; the effective organization of watch groups who are able to address issues such as drug houses, street lighting, traffic and other neighborhood concerns; up-to-date information on crime trends; and police participation in Block Watch activities.

For more information contact Debbie Davis at (509) 624-5454.

## KNOCK & NAG

Knock & Nag is a program to educate the public on security issues and on the importance of Operation Identification. The program began during the fall of 1992 by Officer Duane Willmschen, who began going door to door in the Hillyard neighborhood and providing security tips. In addition, each resident was given an information packet which contained safety information and the opportunity to have a free security survey of their home. Security surveys were performed by senior volunteers who had received training in home security.

Residents also received information on the importance of marking valuables with their Washington driver's license or identification card number in order to discourage theft and to provide a means of easy identification of stolen and found property.

Knock & Nag has proved to be a success in reducing crime in the Hillyard neighborhood.

For more information contact Officer Duane Willmschen at (509) 625-4088.

## N.O.P.

### "NEIGHBORHOOD OBSERVATION PATROL"

The Neighborhood Observation Patrol promotes citizens' identification and reporting of unlawful activity in a patrolled community.

The Neighborhood Observation Patrol consists of a group of volunteers who have organized a "watch" of their neighborhoods.

The Neighborhood Observation Patrol program originated in 1993 as a pilot project in the West Central neighborhood to monitor suspicious behavior. After a year-long testing period that proved the program to be safe and effective, the program was continued in the

West Central neighborhood and established in other neighborhoods under the direction of their respective substations.

Neighborhood Observation Patrol volunteers are trained by the Spokane Police Department in areas of safety, patrol procedures, communications, first aid, and basic law. Volunteers use their own vehicles which are equipped with a radio, cellular phone, and a police scanner. The vehicle also displays a reflective sign which identifies them as the Neighborhood Observation Patrol.

Neighborhood Observation Patrol volunteers make no arrests and carry no weapons. They become extra eyes and ears for the Spokane Police Department and their neighborhoods.

For more information contact Dale Wittey at COPS West, (509) 625-4092.



## BLOCK BRAGGERS

BLOCK Braggers is a program designed to educate and empower citizens block by block, house by house, to reduce crime and improve the overall quality of life in West Central Spokane. BLOCK is an acronym for "Become a Leader of Community Kaleidoscope."

Beginning in January 1994, the Spokane Police Department distributed litter bags to each dwelling within the geographical boundaries of the West Central neighborhood. Each litter bag contained information about social services, counseling, neighborhood programs, and employment opportunities. In addition, residents were instructed as to the guidelines for "BLOCK Braggers."

BLOCK Braggers encourages the reporting or "bragging" of events that happen in residents lives throughout the year. For example, residents are encouraged to "brag" about a new job, kids doing well in school, home improvements, etc. A block leader then charts block improvements on an area map located at the COPS West substation. At the end of the year, the block with the most improvements receives a block party. In addition, each dwelling on that block receives a gift donated by local businesses.

For more information contact Cheryl Steele at, (509) 625-3300.

## OPEN HOUSE PROGRAM

The Spokane Police Department Open House Program provides citizens the opportunity to familiarize themselves with the Spokane Police Department. Formed in 1991, the Open House Program is presented as a two-day event which is held at the Training Center every two years. Over 30 units offer displays and demonstrations. Special attractions include demonstrations by units representing SWAT, K-9, traffic motorcycles, the Bomb Unit, D.A.R.E., and patrol.

The Open House is credited with providing citizens of Spokane with greater understanding of the Police Department's special units and of the complexity of a modern police department.

For more information contact Richard Cottam at (509) 625-4456.





## THE CITIZENS' ACADEMY

The Citizens' Academy was created to forge a stronger partnership between citizens and the Spokane Police Department by educating the community with regard to law enforcement issues and Police Department policies and procedures.

The Academy exists as a ten-week program and provides Spokane residents with firsthand information about how the Police Department operates. Here citizens are acquainted with law enforcement's role in serving and protecting the community. They also are exposed to the tasks police officers face in the daily performance of their duties.

Citizens' Academy sessions are taught by police officers and department personnel in their own areas of expertise. Weekly three-hour sessions cover a range of topics including demonstrations by SWAT and K-9 units, information about domestic violence and child abuse, the use of force, major crimes, D.A.R.E., illegal drugs, youth gangs, patrol and investigations, and police planning and budgeting. In addition, Academy members ride in a patrol car for one shift to see firsthand what officers are trained to do under a variety of circumstances.

The Police Department offers three Academies each year, and has graduated about 240 citizens. Participation is open to citizens interested in a better understanding of the Spokane Police Department. Members are required to attend all ten sessions to graduate.

For more information contact Lt. Rex Olson at (509) 625-4086.

## CRIME PREVENTION UNIT



The Crime Prevention Center was established in 1988 to educate citizens about crime prevention. The Crime Prevention Center was formed by Corporal John Moore with the intention of providing assistance to all Spokane citizens who were unable to go to the police station. Today, the center continues a mission of crime prevention that extends to citizens and businesses. Specific components of the Crime Prevention Center includes administration of core programs such as Drug-Free/Gun-Free Zones, McGruff, C.O.P.Y. Kids, self-defense classes, and many more.

The efforts of the Crime Prevention Center contributed to the selection of Spokane as the first pilot city for "A Safer America." This program addresses crime prevention through target hardening with the use of improvements in locks, landscaping, and lighting. Spokane was chosen as the pilot site because of the recognition the Crime Prevention Center has received for its community orientation and aggressive crime prevention efforts.

For more information contact Sandy Richards at (509) 625-4075.

## THE ADULT PROBATION AND PAROLE OFFICERS

This neighborhood-based supervision project was created in 1993 to address the needs of offenders and residents who share neighborhoods in common.

This Washington State program was established at the C.O.P.S. West substation in conjunction with the State Department of Corrections. An office with a full-time correctional officer was opened to make it easier to meet the needs of offenders.

Meetings at the C.O.P.S. West substation with correctional personnel allow offenders the opportunity to get to know what services are available which might make their transition into society easier. In addition, the presence of the officers in the neighborhoods provides each offender the opportunity to get individual attention in a community setting. This further allows the officer to become better acquainted with the offender's family, friends, and neighbors. In turn, the community benefits as the officer serves on neighborhood committees and helps develop an effective partnership with the West Central Spokane residents.

For more information contact Jack Brucick at (509) 458-3572.



**COMMUNITY ORIENTED POLICING  
PROGRAMS  
FOR THE  
SPOKANE POLICE DEPARTMENT  
EMPLOYEES**

## THE VOLUNTEER PROGRAM

The Spokane Police Department Volunteer Program is a comprehensive partnership with the community and includes five major components of volunteer development: Explorer Scouts, Police Reserve Officers, Co-operative Education Program (Co-Ops), Senior Volunteers, and Volunteer Specialists. Today, there are more than 155 active volunteers and, as such, is the most progressive and successful in the state of Washington.

### EXPLORER SCOUTS

The Explorer Scout program is designed for youth ages 15 to 21 who have an interest in law enforcement as a career. Each Explorer Scout is required to put in a minimum of 16 hours monthly. They must attend two meetings monthly and work within the department doing duties such as traffic control for special events. They also work at various assignments throughout the department as needed. Once accepted into the program, Explorers are required to attend a one-week-long state academy put on by the Washington Law Enforcement Exploring Advisors Association (WLEEA). This program allows for 30 active participants. This is a co-educational program and all members must join the Boy Scouts of America.



### COOPERATIVE EDUCATION PROGRAM (CO-OP)

The Cooperative Education Program is designed to provide a quality educational experience for college students working within the Spokane Police Department. Students must be enrolled in law enforcement programs at local colleges. Each student must attend a 40-hour academy put on by the Spokane Police Department. Upon completion, students are allowed to work within various units of our organization. They must contribute a minimum of 16 hours monthly and attend 2 meetings monthly. Students may receive credits, depending on the college or university. They are graded on performance. Some specific duties are assist patrol at accident scenes, take cold reports, and pick up found property and evidence for the Patrol Division. This program allows for 25 active participants.

### SPOKANE POLICE RESERVE PROGRAM

The Police Reserve Program provides for young men and women between the ages of 21 and 50 who have an interest in law enforcement as a career and anyone who would like to work within our department and contribute to their community. Police Reserves are required to complete a 244-hour academy put on by the department. Once completed, they must contribute a minimum of 16 hours and attend one 4-hour training meeting monthly. Their main focus is to provide patrol support. There are various levels of education in the program. This is not a paid position. This program allows for 50 active participants.

### SENIOR VOLUNTEER PROGRAM

The Senior Volunteer Program is designed for those individuals who are 50 years of age and older. Each senior must attend a 40-hour academy put on by the Spokane Police Department. They must contribute a minimum of 16 hours each month and are encouraged to attend monthly meetings. Seniors are given travel reimbursement at \$.29 per mile to and from work. Seniors work in such areas as vacation home check, the radar information trailer, information booths, front desk, Special Investiga-



tions Unit, Police Administration, Crime Analysis, McGruff, Ped Bee, and traffic control. Seniors maintain 75 different work stations each week and also volunteer for special events on weekends. This program is designed for 75 active participants.

### **VOLUNTEER SPECIALISTS**

The Spokane Police Department uses volunteers in a "Specialist" capacity for specific assignments. Examples are: Police Volunteer Chaplains and Chaplain's Assistants, K-9 quarry, and vehicle storage assistants. One specialist is currently responsible for ordering, delivering and maintaining inventory control on supplies utilized throughout the department, and helps maintain the roll call, workout and locker room areas. Another volunteer helps with administration on graveyard patrol. In the past there have been a variety of duties fulfilled with statistics, home and departmental security issues. There are currently 16 active volunteer specialists.

Individual Spokane Police Department volunteers are recognized for their dedication as "Volunteer of the Month" and receive annual pins and certificates for every 500 hours worked. In 1994, uniformed volunteers provided over 60,000 hours of community service for the Spokane Police Department. All uniforms and equipment are provided by the department.

For more information contact Sgt. Jim Earle at (509) 625-4081.

## **SPOKANE POLICE ADVISORY COMMITTEE**

The Spokane Police Advisory Committee was formed to strengthen the partnership between the police department and the citizens it serves. Any partnership requires an open flow of information, opinions, ideas, and suggestions. As such, the Spokane Police Advisory Committee consists of a cross-section of Spokane citizens and serves as an important resource to the office of the Chief of Police. The Spokane Police Advisory Committee was established in the early 1980s with select members chosen by the Police Chief to represent community diversity and groups with broad interests.

The Advisory Committee meets once a month to address community concerns as well as matters that the public or committee members have brought for discussion. Committee accomplishments include reviews of Police Department policies, providing input regarding minority hiring, cross-cultural sensitivity, training for officers and civilian employees, educating citizens about department policies and the role of a community based philosophy of operation, input and feedback on programs and projects initiated by the department, and hosting the department's biannual open house for the public.

For more information contact Lt. Rex Olson at (509) 625-4086.

## **CITIZEN SURVEYS**

The Spokane Police Department Citizen Survey program offers a means by which the department can gather feedback from citizens concerning satisfaction with police services.

Initiated in 1992 with the assistance of Dr. Edmund McGarrell of Washington State University, responses were solicited by mail from a random sample of Spokane citizens. This ongoing effort with additional waves of data collected in 1994 and scheduled again for 1995, offers a mechanism for gathering information on public concern about crime and perceptions on where more resources need to be allocated.

For more information contact Dave Ingle at (509) 625-4053.

## NEWSLETTERS

The Spokane Police Department employee newsletter is designed to inform Spokane Police Department employees of relevant organizational events and services.

The Newsletter Program was founded in 1991 by the Strategic Planning Committee to provide employees the opportunity to stay better informed about activities, issues, meetings, and recognition. Its existence encourages employees to submit articles for publication, and as such promotes information sharing for the mutual benefit of units and employees engaged in a wide array of internal and external departmental activities.

Currently the department publishes more than 1,500 copies of its monthly newsletter. Distribution beyond Spokane Police Department employees includes the Mayor and City Council members, the Police Advisory Committee, graduates of the Citizens' Academy, retired department personnel, and L.E.A.D. graduates.

In addition to the department's general newsletter, a Wellness Committee publishes its own quarterly publication with articles, columns, tips, and scheduled workshops and courses on health-related subjects.

The Senior Volunteers produce their own monthly newsletter on topics of particular interest to this large group of citizen-volunteers. Work assignments and schedules, new programs open to seniors, and featured volunteers are included, along with minutes of each meeting of the senior group.

For more information contact Newsletter Editor Kathleen O'Brien at (509) 625-4289, extension 10140.

## INTERNSHIP PROGRAM

The Spokane Police Department Internship Program exists as a cooperative partnership between the department and various universities including Gonzaga University, Washington State University, Eastern Washington University, University of Montana, and University of Idaho.

The Spokane Police Department Internship Program has been in existence for approximately ten years. Intern duties and responsibilities vary from student to student but may include work that is clerical, secretarial, or pertains to a specific area for accreditation. In addition, some internships involve working on a research or evaluation project that provides educational benefits to the student in addition to direct community benefits to Spokane residents.

Students are required to work between 15 and 20 hours each week to satisfy internship requirements, although on occasion students may be hired for special projects in exchange for financial assistance. Ultimately the goal of this program is to afford students the opportunity to gain valuable experience for careers in various human service disciplines.

For more information contact Dave Ingle at (509) 625-4053.

## CHAPLAINCY PROGRAM

The Spokane Police Department Chaplaincy Program is an innovative approach to meeting several needs in our community. Chaplain Bill Goodrick's primary duty is to provide support and assistance to the Spokane Police Department members and their families. His entire salary is paid from donations made by the employees and volunteers of the department.



The Chaplaincy Program also provides an added dimension to police work in making immediately available to people in crisis situations a caring professional who can assist in times of loss, confusion, depression, or grief. Police calls are often as appropriate for a chaplain as for a law enforcement officer. This is accomplished through Chaplain Goodrick and a staff of trained volunteer chaplains. A chaplain is available 24 hours a day for compassionate care and crisis intervention.

The Police Chaplaincy program is the official liaison to the churches of the community. It provides a means for the churches of this community to reach out to those in need by having experienced and trained persons available to care for the needs of people in an immediate way and to serve as a liaison between people and resources already in place. The chaplaincy program also provides a ministerial ride-along program to clergy of the community. This gives them an educational opportunity to see the operations of the police department first hand. It also lets the clergy see for themselves the needs of the community by riding a shift with Chaplain Goodrick or an officer.

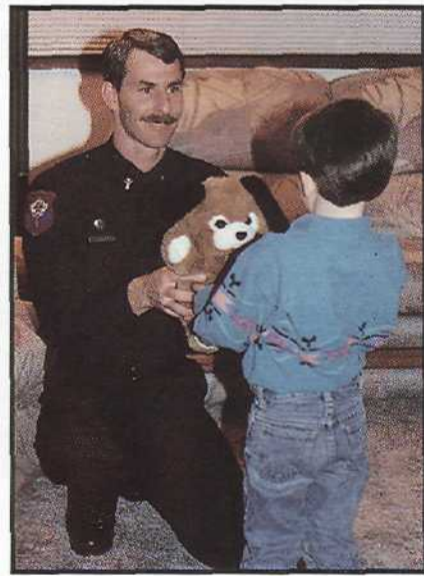
At Christmas time, the Chaplain heads a food drive and a tree of sharing. Donations are made by Police Department employees and volunteers. Names of needy families are given to the Chaplain through the C.O.P. Substations.

Since Chaplain Bill Goodrick arrived, a Police Department Choir has been formed, and several volunteer chaplains and assistants have begun working with neighborhoods. It is our plan to involve the Chaplain's Program in the various phases of community policing and to make absolutely sure that everyone understands that this a nondenominational and entirely open program, ready to reach out to department members and families, community volunteers, and citizens of all belief systems and persuasions.

The Spokane Police Chaplaincy program:

- Provides support for local law enforcement.
- Provides help for those in crisis situations.
- Brings a caring dimension to our community.

For further information contact Chaplain Bill Goodrick at (509)625-4091.



## OTHER C.O.R PROGRAMS

A number of other programs deserve mention:

### Adopt-A-School

Individual officers select a school to "adopt." They train the student crossing guards, teach safety lessons, and provide a sympathetic adult resource for troubled students. The program is a voluntary one for the officers. Contact Corporal Harry Kennedy (509) 625-4121.

### Area Managers' Program

This program was initiated by the Spokane City Manager. It assigns a volunteer city department leader to each neighborhood, with the obligation of becoming personally familiar with that area's residents, businesses, and with its neighborhood needs. The police chief was among the first volunteers for an area managership. Contact City Manager Roger Crum (509) 625-6262.

### Business Watch

The department is working with the city's business community to develop this program which will alert participating businesses to patterns of business thefts, burglaries, and such crimes as organized shoplifters, scams, and to the presence of counterfeit bills. The network involves daily facsimile transmissions from the Police Department to the participating business locations. The department also has a Mall Watch program, a sort of retail business Block Watch, and is experimenting with Cell Watch, a pilot project involving Spokane area realtors who have cellular telephones. The idea is to train Realtors about how to spot possible crimes or other threats to public safety (downed electric wires, vehicles blocking a street, etc.) and how to make a Crime Check report. Contact Dick Cottam (509) 625-4456.

### Community Policing Institute

The Washington Association of Sheriffs and Police Chiefs was instrumental in the establishment of the nation's first institute devoted to encouraging the philosophy of community oriented policing. Because of the national reputation of Spokane's Police Department in its pioneering work in community policing, the Washington State Institute for Community Oriented Policing was established near Spokane, at Washington State University in Pullman.

Contact Dave Ingle (509) 625-4053.

### Secret Witness

The department works with a private group of business leaders who operate Secret Witness, a nonprofit organization, to publicize wanted felons through voluntary cooperation of local media. Each week a wanted person or an unsolved felony crime is provided to a local television station and to local newspapers; it includes a script with details on the subject and the warrant and photographs of the wanted person. Secret Witness offers cash rewards for solutions to the crimes or tips that lead to the apprehension of the wanted subject. Contact Dick Cottam (509) 625-4456.

## SHOCAP

The department created the Serious Habitual Offender Comprehensive Action Program with the cooperation of judges, juvenile corrections personnel, the County Prosecuting Attorney's Office, the Spokane County Sheriffs Department, and the Public Defender's Office. It lists juvenile criminals with records of violent crimes, with specified guidelines that qualify a juvenile for listing in the SHOCAP project. Contact Gary Kuntz (509) 625-4165.

## Speaker's Bureau

Department personnel, both commissioned and civilian, are frequently asked to speak to groups, civic clubs, church and social organizations, and neighborhood gatherings on a variety of topics, most of them related to improving personal, business and residential security. Other frequent topics are illegal drug use and youth gangs. Contact Lt. Rex Olson (509) 625-4086.

## Strategic Planning Committee

This program involves every unit in the department, and members range from the Assistant Chiefs to recent recruits. They meet monthly and form subcommittees to work on department problems, which may be self-initiated or requested by the Chief of Police. Rank is "left at the door," and every member has a vote. Agendas are proposed but anyone can request discussion of any topic. Committee recommendations are passed directly to the Chief for his consideration. S.P.C. actions include creation of the department's monthly newsletter, redesign of patrol cars, and initiation of flex work schedules. Contact Dave Ingle (509) 625-4053.

## Surveys

The department has commissioned a series of surveys of department employees, commissioned and civilian, on work conditions, attitudes, quality of supervision and management expectations, and employee stress. The results become topics of discussion for the Strategic Planning Committee. Contact Dave Ingle (509) 625-4053.

The Spokane Police Department  
feels community policing  
holds more promise for  
preserving or restoring  
quality of life  
and freedom  
from the fear of crime than  
**ANY**  
other approach available.

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