



**CONCLUDED  
PROBLEM REPORT  
PS-1**

**Problem ID : 12**

**Reporting Division :** DOWNTOWN

**District:**

**Neighbourhood :** OLIVER

**Address:**

<b>Reg</b>	<b>Rank</b>	<b>Last Name</b>	<b>First Name</b>
1672	CST	SARGENT	RHONDA

**Key Description :** ILLEGALLY PARKED VEHICLES

**Problem Description:**

In April 1993, the Oliver Community Station started receiving numerous complaints from the residents in the Oliver community regarding illegally parked vehicles when people are attending Mass at St. Joseph's Basilica located at 10044 -113 St. The vehicles were found to be parked illegally in the alley east of 113 Street just south of the station. There were also vehicles parked illegally on the east and west sides of 113 Street from Jasper Avenue to 100 Avenue. We have also been told that vehicles are blocking the alley just west of the church and south of Jasper Avenue as well. This particular problem was brought to Cst. Sargent's attention on Easter Sunday 1993 April 11. Cst. Sargent received numerous complaints from residents in the neighbourhood. Patrol units were also dispatched as Communications also received calls. As a result of tagging vehicles on the Easter Sunday, many of the people attending Mass who had received tags, wrote letters of complaint asking why they were tagged on Easter Sunday. Cst. Sargent explained that they had received numerous complaints from residents living in the neighbourhood and had to respond. Cst. Sargent had been told by the residents that this had been occurring every Sunday.

**Problem solving strategies and results :**

Since the Easter Sunday, measures have been taken by the Oliver Station to correct the parking problem. Cst. Sargent had the City of Edmonton bring out temporary NO PARKING signs that she would put out every Sunday. Cst. Sargent also requested permanent "NO ALLEY PARKING" signs be erected in the problem alleys. The City stated they were no longer erecting signs in alleys. Cst. Sargent then put station made posters on the telephone poles in the alley south of the station saying "NO PARKING IN ALLEY". She also had made warning tags on the station computer that were put on the windshields of vehicles.

Cst. Riess and Cst. Sargent notified the church of the concerns with the parking problem and the staff were very cooperative. After every mass the congregation were asked by the Minister not to park illegally when attending church. The staff also put the information in their church bulletin.

All of the above efforts have shown a definite improvement but there are still people parking illegally and we are still receiving some complaints.

On 1993 November 7, Cst. Sargent wrote a memo to S/Sgt. Brodie in traffic requesting assistance with the problem. Traffic Section has since been responding to the problem areas on Sundays. They have been tagging illegally parked vehicles. The CAD members are assisting with this problem as well. The above has been proven to be very effective.

We will continue to monitor the problem and the results of the measures taken to resolve this problem.