



**CONCLUDED
PROBLEM REPORT
PS-1**

Problem ID : 3

Reporting Division : WEST

District:

Neighbourhood : BRITANIA / YOUNGSTOWN

Address : 10141 -162 STREET

Reg	Rank	Last Name	First Name
852	CST	BOIDA	

Key Description : NOISY PARTIES IN APARTMENTS

Problem Description:

During May and June 1993 tenants in and across from 10141 -162 Street complained on 6 different occasions about the loud music and parties in one suite. Different police units had been dispatched but the resident, NELSON, Zachary heeded none of the warnings given to him.

Problem solving strategies and results :

Rather than proceeding with steps to begin an eviction, Cst. BOIDA tried a different approach. Firstly he met with all the complainants and arranged for them to contact him directly when and if the noise continued. The apartment manager, in Cst. BOIDA's presence, served a formal written notice on NELSON advising him that he would be evicted if he ignored this final warning. NELSON was also advised a summons under the noise by-law would be issued for each additional complaint that came to the notice of the police.

Cst. BOIDA had a premise history placed on the address by communications advising future responding members of the zero tolerance policy, and to issue the summons without the usual warning (as mentioned in policy).

Finally, Cst. BOIDA made it a point to visit or phone NELSON when the opportunity arose, and reminded him of his obligation to the community.

After six weeks, repeat calls for service information, show that police have not been called back to NELSON'S apartment. Management and complainants have indicated that they are happy with NELSON'S behaviour. And last, but not least, Mr. NELSON has advised Cst. BODIA that he misses his parties but now uses his headphones to listen to his music.