

Mundelein Police Department

"Community Focused...

Community Committed



MARILYN SINDLES
Mayor

RAYMOND J. ROSE
Chief of Police

Vii la e
of
Mundelein

MUNDELEIN

DEPARTMENT OF POLICE



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April 12, 2002

PERF

1120 Connecticut Ave.,
NW Suite 930
Washington, DC 20036
Attn: Herman Goldstein Award

To: Herman Goldstein Award Selection Committee

On behalf of the Village of Mundelein and the Mundelein Police Department I would like nominate the Mundelein Police Department for their community policing initiatives.

I have enclosed a project summary outlining the identification, direction and resolution of our initiatives. In addition, I have provided statistics, crime trends and the necessary information available to implement similar programs in other communities.

Thank you for considering the Mundelein Police Department for this prestigious award.

Sincerely,

A handwritten signature in black ink, appearing to read "Ray J. Rose".

Raymond J. Rose
Chief of Police

"Community Focused- Community Committed"

PRIDE • QUALITY SERVICE • INTEGRITY

SUMMARY

The Village of Mundelein has evolved over the past two decades from a rural-oriented, blue collar, small town to a suburban, upper middle-class, culturally and ethnically diverse community, with a population of **30,935**. New development has been primarily residential and has led to a large influx of new residents, but has also provided a "move up" market for established residents. Simultaneously, a steady increase in a Hispanic minority, attracted by affordable housing and employment opportunities, has occurred. According to the 2000 census, the Hispanic population showed an increase from 13.5% in 1990 to 24.2% in 2000, adding up to a 161.14% increase over the past 10 years. The Hispanic community is highly concentrated into two neighborhoods, Diamond Lake & Whitehall Manor. A third area Poets Subdivision, also experienced similar demographic changes, and was included in our plan as well. Few resources were available for Hispanic families and those that were available, often went unused because of cultural and language barriers. The Village is in transition, which provides certain problems and challenges for the entire community.

Over the years, Mundelein developed a number of concerns dealing with issues of minorities (cultural diversity), young people involved with gangs, alcohol, drugs, and other "quality-of-life" issues. It was clear that traditional policing and reacting to crimes after they occurred was failing. These problems, if ignored, would certainly affect the entire community. In response to the problems facing the community, the police department developed a new philosophy resulting in a non-traditional approach to addressing community problems. A number of partnerships with a variety of organizations in the community were formed. These partnerships resulted in the development of a number of community oriented - problem oriented policing programs: Project C.A.P.E. - Mundelein (Creating A Positive Environment), the Mundelein Task Force and the development of three Community Resource Centers. In addition to the community partnerships, the police department also implemented a number of additional community-policing programs involving all members of our community; schools, churches, businesses, senior citizens, families and most importantly, our youth.

The Mundelein Police Department focuses on the prevention of crime through the department's problem oriented policing philosophy. By using the SARA Model to problem solving, we were able to find community solutions to many of our community problems. Our partnerships have contributed to enhancing "quality-of-life" issues, reduction of crime, and "fear-of-crime" issues that have had a negative impact on our citizens and residents. The following is a summarization of our mission and organizational values and serves as an overview of how we accomplished our goals.

SCANNING

The safety of our community is a village-wide concern. Crime and disorder in our neighborhoods cause frustration, uneasiness and fear.

Traditionally, police respond to calls, investigate crimes and make arrests. This process alone does not reduce crime. Crime and public safety issues are community problems, which require a commitment from the community and the police to work together to solve these issues together. Community policing initiatives are making a difference in law enforcement agencies and communities worldwide. At the heart of community policing is the belief that meaningful change can occur when law enforcement agencies empower officers to make decisions, think creatively and work closely with their communities. The Mundelein Police Department has made a commitment with the citizens of the Village of Mundelein to address crime, "fear of crime", and "quality of life" issues through community oriented policing.

Mundelein developed a number of concerns dealing with issues of minorities (cultural diversity), young people involved with gangs, alcohol, drugs, and other "quality-of-life" issues. We concentrated our efforts in three areas of the village, Whitehall Manor and Diamond Lake and the Poets Subdivision. In all three areas, we were faced with unique problems that had to be addressed to ensure the health, safety and growth of the community.

ANALYSIS - Whitehall Manor

In the southeast corner of the Village built on twenty-five acres of land is an 18 building, 532 unit, privately owned, multi-family complex containing some section 8 housing. This area, known as Whitehall Manor housed 1346 people and according to the 2000 census, 86.7% of the residents are Hispanic. Over the years, Whitehall Manor had become a troublesome area; domestic disturbances, gang graffiti and the presence of gangs were all increasing. The owner was willing to make capital investments and hired a security team, however, the security force had taken advantage of their authority destroying the residents trust. A group of troublemakers, many from outside the complex, were holding the residents in fear. Faced with a large "culture gap", many of the residents did not know how to respond to the problems and were reluctant to go to the police, due to their experience with the security company. The situation was at a critical point and needed immediate attention. To address these issues as well as ensure the community's safety and well being, a Community Resource Center and Police Substation were opened. Both are discussed in detail, further in this report.

Diamond Lake

The Diamond Lake Community, located in the southwest area of the village, is a 17-block area with 450 homes and a population of 1,401 residents, 56.7% of which are Hispanic. In the early 1930's and 40's Diamond Lake was once known as a resort community, home to summer tourists. Over the years, the area has given rise to many year-round, low-income residents who speak little or no English. According to the 2000 census, the Hispanic population showed an increase from 7.5% in 1990 to 24.2% in 2000, with the highest increase in the Diamond Lake area. Diamond Lake had become a troublesome area. Crime was on the increase, and many of the houses were becoming

run down. Gang graffiti and a gang presence had property owners in the area feeling that they were losing ground. Communication between the different cultures living in the area was minimal. Like Whitehall, the Mundelein Police Department held a series of community meetings to address these issues with the residents. As a result of the meetings, the neighbors organized and formed several Neighborhood Watch groups to address the issues. Hispanics and English speaking residents began working together to, "break down barriers and build bridges" to a better community. As trust was built with the police calls for service increased. The police responded by allocating resources to address the problems and eventually, crime decreased within the community and the calls to the police tapered off.

Poets Subdivision

Poets, is a four-block area with approximately 54 homes and a population of approximately 184 residents, 58.6% of which are Hispanic. The area, geographically, is centrally located on the southern end of the Village and is normally one of the quiet areas of town, which generated very few calls for service. Like Whitehall Manor and Diamond Lake, Poets also experienced some community problems. In the summer of 1997, Gang activity increased and resulted in several gang-related shootings. Community-policing officers were immediately assigned to work directly with the residents in the area. Several neighborhood meetings were held; calls to the police department increased and resources from the police department were immediately allocated. The Special Operations Unit saturated the area with an overt police presence, utilizing our "Zero-Tolerance" approach. Because of the training provided to the community and the partnerships formed, the residents were able to provide valuable information utilized to obtain a search warrant of the offenders home, which resulted in the arrest of the offenders. The problems were resolved; crime decreased and calls for service leveled off. Prevention efforts were put in place to prevent the problems from re-occurring. Neighborhood Watch programs including neighborhood patrols, security surveys, phone patrols and a phone tree were started. They also developed a neighborhood newsletter called the "Poets Voices." Because of the partnerships created, the community developed closer relationships with their neighbors and the police department.

RESPONSE - Whitehall Manor

After scanning and analyzing the problem, the Mundelein Police Department held several apartment building meetings with all of the neighborhood residents, to identify what they, as residents, perceived to be problems within their community. Gang graffiti, teens and young men congregating in the stairwells, public indecency and urinating in public were some of the issues of concern. Women would be harassed and whistled at as they entered and exited their apartment buildings and children were in fear of playing outdoors. Calling the police was not an option because the previous security company violated the trust of the community. The police and the community had a number of issues to address and obstacles to overcome. As a result two Police-Community Action Groups were formed; The Mundelein Task Force and Project C.A.P.E. - Mundelein, this was in addition to three Police-Community Resource Center and Police Substations.

The Mundelein Community Task Force I Community-Social Resource Center & Police Substation

The Mundelein Task Force was created to address the multitude of problems facing the Whitehall residents. The Task Force is an organization that provides social resources for Whitehall Manor residents, whose goal is to improve the "quality-of-life" for all residents of the Village.

Three Main Objectives

- The first objective was to build relationships with the Whitehall Manor Residents and the Members of the Task Force. We accomplished this by creating partnerships with the residents and seeking their participation during the planning process.
- The second objective was to fulfill basic needs by creating a stable environment and implementing programs that have short term and long-term outcomes.
- The third objective, through empowerment of the community, was to building skills and training residents to replace the Task Force volunteer members with Whitehall residents, while keeping and developing a supportive environment with Village officials and other agencies.

Overcoming Obstacles

Since the Task Force has a police segment to it, many individuals were hesitant to participate in any events. Overcoming the negative attitudes was essential and took patience and many small, positive contacts. Youth contacts, through the Police Resource Center, were important. The second obstacle they needed to confront was racism and bigotry. Some residents couldn't understand why the Hispanic community was getting such attention. To overcome prejudice, the Task Force volunteers used supportive newspaper coverage to mold community support. Volunteers played a crucial role in organizing and implementing programs and special events. All the Mundelein Task Force members have contributed significant amounts of time to keep the collaborative effort strong and productive.

The Police Department opened the Police Sub-Station and Community/Social Resource Center in two apartments provided by the owner. A grant, received from Xerox Social Services Leave Program, allowed one of their employees (our resident) to work full-time, attached to the police department, but working at Whitehall Manor as an assistant Project Coordinator. Additionally, Omni Youth Services, with the assistance of the Mundelein Police Department applied for and received a block grant to hire a Project Coordinator and Outreach Worker. Their responsibilities included going into the community to develop and coordinate more volunteers, to get more of the residents involved in the programs currently in progress, but even more important to work towards developing additional programs and projects. Three training workshops were held to orient volunteers to the needs of the residents, familiarize them to the community and service resources and

programs available to the Hispanic residents, and give them history and knowledge of the role and function of The Mundelein Community Task Force.

The Mundelein Police Department has continued to be the motivating force. The entire 64 members of the department have participated. In addition, fifty-two other organizations take part equally; some of which are listed below:

| <u>Name</u> | <u>Contribution</u> |
|------------------------------|---------------------------------|
| Police Department | Leadership & Planning |
| Omni Youth Services | Youth Counseling |
| Moraine Girl Scouts | Youth Activities |
| Prevention Services/In Touch | Leadership Community Services |
| Fremont Library | Library Services |
| Mundelein Park District | Recreational Programs |
| Hawthorne Junior High | Bilingual Services |
| La Puerta Abierta | Bilingual Assistance |

The Whitehall Project has resulted in the establishment of an on-site Police Resource Center, staffed by a full-time bi-lingual police officer. The police department organized an Apartment Managers Association, which developed a Landlord/Tenant Training Program. The program trains and educates the apartment complex owners on laws, lease writing and civil law issues relating to apartment complex owners. One of the benefits directly related to the Managers Association, was that owners now shared information about their tenants. If a person was evicted from one complex in town, that information was shared with other owners so that the "problem" wouldn't just leave one complex and move to another.

Additional programs organized have been; the formation of 9 Girl Scout Troops, tutoring programs for children and parents, free immunization programs, summer English classes, a resource fair, expanded Park District programs in the neighborhood, visits by the "Bookmobile", the creation of a traveling soccer team, the Whitehall Manor Christmas Party, Red Ribbon Appreciation Dinner, National Night Out Block Parties and much more. All of these projects were run with the assistance of volunteers from the community and the residents. As a result, interest, support and commitment were found. Other organizations were contacted and the media was used to promote the effort.

Oak Creek Plaza Community Resource Center

After the overwhelming success of the Whitehall Manor Project, we expanded our concepts to the entire village by opening a second Community Resource Center. The center is located in Oak Creek Plaza and owner Ron Boorstein donated the business space to the Village. Although the center predominantly serves Diamond Lake residents, its unique location, a storefront located in a strip-mall, makes the center accessible to the entire community. The new center houses 30 computer terminals donated by Allstate Insurance Company in Mundelein. A full-time Police Officer as well as a Project Coordinator from Omni Youth Services, staffs the Center and are both fluent in English and Spanish. Some of the services offered by Omni include; counseling in domestic violence, English as a second language classes, after-school homework programs, traffic safety seminars, a job bank, free school supplies, banking and health information, and prevention programs for at-risk children. Special clubs, field trips, movie nights, trips to the Zoo, and Boy & Girl Scout programs are also available free of charge. As a result of the Resource Centers and the Community Action Groups, Mundelein has experienced a 22 percent decrease in crime, due in part to its outreach into communities such as Whitehall Manor, Diamond Lake and the Poets Subdivision.

Omni Youth Services, Police - Community Resource Center

The expansion of resource centers into the community continued. A third center was opened in the central part of downtown. Mundelein is continuing to re-vitalize the downtown area of the Village and the third center fits in perfect. Just a few minutes from the metra train, residents have easy access to shopping centers, parks and recreation.

Project C.A.P.E. (Creating A Positive Environment) - The Community Approach

The Mundelein Police Department following its philosophy to employ non-traditional "alternatives" to community problems, set up a partnership with "Omni Youth Services" and "Prevention Services/In Touch" to discuss crime and crime prevention. We discussed the Hispanic community and what could be done to bridge the culture gap within the community. These meetings led to additional partnerships, which included the views of others; churches, residents, schools, and children. We found interest, support and commitment from several organizations and used the media to promote the effort. As a result, a committee was formed and given the name Project C.A.P.E. (Creating A Positive Environment). We created a mission statement which read: The mission of Project CAPE is to bring together concerned individuals to create an environment that provides members of the community with the life skills, recreational activities and opportunities to reach their full potential and become productive citizens.

Project C.A.P.E. then organized a community assembly in which 125 participants attended. We developed a strategy to identify what we, as a community agreed, were problems that dealt with "quality-of-life" issues such as gangs, alcohol and other abuse, as well as the substandard conditions for minorities in the community. The forum included a cross section of individuals including representation from local government,

business, law enforcement, educators, religious leaders, social services, service organizations, senior citizens, and probably the most important - the Mundelein youth. Now we, as a community, began working together to identify solutions to problems, while creating an environment that will become positive for the development and growth of our youth. Each participant in the assembly had an active role in building a vision for Mundelein and developing the action steps needed to make that vision a reality.

The goal of Project C.A.P.E. is to use a collaborative community-based approach to create and promote an atmosphere that sponsors and encourages healthy families and youth. It is clear that there is a need and an interest, to develop strategies toward making our Village a healthy place for our young people and families to grow and focus on "quality-of-life" issues. The assembly pinpointed obstacles that would prevent us from reaching our goals and strategies to overcome those obstacles were also discussed. Improving the "quality-of-life" for residents of the village was top priority.

There were (3) main objectives developed to meet our goals.

- The first objective was to build relationships, confidence and the trust of the residents. The community was not used to seeing police as friends. Historically, the police, to many residents, were to be avoided - not befriended. Overcoming these negative attitudes was essential and took hard work, patience and many small, positive contacts.
- The second was confronting racism and bigotry. Some residents couldn't understand why the Hispanic community was getting so much attention. It was felt that they should sink or swim without preferential treatment. To overcome prejudice, we used supportive media coverage to mold community support.
- The third obstacle was overcoming the "perception" of poor funding. All of the groups participating were already funded and this project was part of their function, so funding wasn't the real issue some thought at first. Grants were obtained and over \$5,000.00 has been received to date.

In addition to identifying goals and obstacles, people volunteered for committees to focus on specific needs. The result was seven committees or action groups: Community Center Committee, Education Committee, Human and Community Resources Committee, Image Development Committee, Multi-Cultural Committee, Neighborhood Watch Committee and the Youth Committee. Chairpersons and co-chairs were identified and a public appeal was made for additional volunteers. The first accomplishment of each committee was to develop a plan on how to achieve their goals for the first year. Second, a 90-day plan and a mission statement for each committee was developed. As more and more projects were developed, more interest was generated and each committee had between 10-15 members, with the number growing weekly. Since the inception of Project CAPE with a small committee of seven, the number of volunteers has continued to grow. The first meetings and organizers expanded the group to 73 members. At our first assembly we had 125 participants.

With the committees now in place, we have over 200 people participating on a regular basis. Volunteers from the community help run most of our projects. As a result, other organizations have contacted us to participate such as Omni Youth Services, The Boy and Girl Scouts, Prevention Services/In Touch, Fremont Library, Mundelein Park District, Hawthorn Junior High School and La Puerta Abierta. Our annual A-May-Zing Mundelein event raises our totals to almost 700 people.

Results have been seen in the highly visible programs and projects that Project C.A.P.E. has been involved in, such as; the Resource Directory, House Walk, Red Ribbon Celebrations, Police and Community Resource Centers, National Night Out, etc., but the successes go beyond just those sort of projects. Relationships have developed, that have reduced cultural barriers and information has started to flow through the community. Our members are communicating with each other, knowing who their neighbors are and working with them, strengthening the partnerships. Additionally, we have strengthened our relationships with each other and have developed lasting relationships with adults and more importantly with our children. Positive, consistent messages are being sent regarding "Zero Tolerance" in our community and to the surrounding communities. This is reflected in the current trend of a reduction of gang graffiti, gang activity, and a gang presence. Crime in general has followed this same trend. The cooperation and support of so many residents, volunteers, and community organizations have been noted throughout the community.

The accomplishments and inroads to what were seen as problems could in no way have been affected so greatly, as through the development of Community Partnership's Project C.A.P.E. Many of the surrounding communities have contacted us for our guidance and assistance in setting up similar partnerships within their communities.

C.A.P.E. stands for - Creating a Positive Environment. We have created a positive environment for all of our residents by bridging the culture gap, providing services to the entire community and making everyone feel they are a part of Mundelein. Everyone knows they have a vested interest in the community and therefore a desire to participate in the growth and long-term prosperity of the Village. The following is a summarization of the CAPE committees.

Community Center Committee

Education Committee

Human and Community Resource Committee

Image Development Committee

Multi-Cultural Committee

Neighborhood Watch Committee

Youth Committee

ASSESSMENT

Community Policing is policing by solving community problems. The Police Department, through their proactive, non-traditional approaches to community problems and allocation of resources, have developed innovative and creative programs to service the community. We have built lasting friendships and relationships with many members of the community, schools, businesses, churches, youth and senior citizens are examples of a few. The Police Department has remained the "common thread" in breaking down barriers and building bridges through the community; acting as the catalyst in organizing community programs such as The Mundelein Task Force, Project C.A.P.E. (creating A Positive Environment) and the Police-Community Resource Centers. The cooperation between all of these organizations and the community has made these programs successful. The police department continues to improve services to the community and **provides** quality service in law enforcement so that all residents of Mundelein have the opportunity to lead quality, productive lives.

From the onset the Whitehall Project has been successful in citizen improvement, as a way to bring families to a higher understanding of what it means to be a responsible member of the community and how to function for themselves. The Police Department is here to help them develop accountability and responsibility for themselves and their neighborhood. In time, the Police Department and Task Force will move to the background and the resident volunteers will take over for themselves, and develop programs that meet their needs. Consequently, the Whitehall Project has received active citizen participation in the problem solving process. The residents have to learn to use the Police Department and the Task Force as a resource.

Toward this end, the building-by-building resident meetings played a key part in the success of the program. They provided an outlet and an ear for the residents to voice their concerns. Before an agency was brought in to set up a program (Girl Scouts for example), the needs of the residents were ascertained. This way we knew the program would be accepted. As a result, Nine (9) Girl Scout Troops were organized. Northeast Area for Aging was contacted due to numerous requests from Hispanic seniors who had questions concerning social security and Medicare. A total lack of understanding for these issues was evident. When the needs of the residents were met, the programs gained acceptance. The residents began to think more about the positive things that could be accomplished. To underscore how serious we were, Hispanic homeowners from other parts of the community were recruited to attend building meetings as well as church leaders and teachers from the school bi-lingual programs. These unofficial community leaders were able to assure the Whitehall residents the Village had their best interest at heart.

A high police presence was also an integral factor to the success of the program. It was a critical component of the Whitehall Project, i.e., the Task Force was forming and police activity in the area increased dramatically. This went on for more than 2 months, then the police presence dropped back to a normal or "maintenance presence". By saturating the neighborhood, the message was clear that the police

meant business. Residents became familiar with the officers, the police roused gang members from outside the area, broke up public drinking parties, dispersed loiterers and worked with the owner to evict unlawful tenants. This gave the "good" residents back their buildings and community. Children started to come out to play and an orderly atmosphere began to develop. This further encouraged residents to voluntarily take part in the Task Force. When the Police Resource Center was opened, it was accepted. The Resource Fair was the showcase of what services were available. Over one hundred and twenty (120) adults attended. The first ever National Night Out Celebration was held in August and was attended by over 200 people. The Christmas Party, a celebration of the year's success, had more than 420 people attend to see Santa Claus. He arrived on the Mundelein Fire Department's ladder truck and all children left with a Christmas Stocking stuffed with goodies and gifts donated by local businesses.

The community can now see police officers on foot patrolling businesses; School Liaison Officers stationed in the Elementary Schools, Middle School and High Schools. Additionally, the Motorcycle Unit (including an ATV confiscated from a local drug dealer) along with the Bike Safety Officers, patrol the streets and teach bike safety programs at all community schools. The Special Operations Unit operates full-time in the summer and works closely with the Gang Outreach Police-Chaplain Program. Our Senior Citizen's Police Academy and Senior Advocate Officers work closely to identify and resolve crime concerns addressing the senior population. The Police Explorers supplement the patrol staff by providing traffic control at events such as the fourth of July celebration and community concerts. The common thread that runs through all of these Community Policing Programs has been the Mundelein Police Department. The department has embraced community policing and the result has been a number of community focused, solution-oriented programs.

Community Survey

In addition to the results stated above, the Mundelein Police Department wanted to garner input from the entire community regarding their perceptions of the Department, the services provided and crime. As the Police Department expanded their Community Policing Program to all geographical areas of the Village, it was important to ensure that the Police Department shared the same views as the community on what the problems consisted of, and to work toward resolving the problems together. This approach gave the Department the ability to reduce crime, the fear of crime, and eventually the calls for service.

The Department mailed out 2,226 random surveys to the community. The analysis of the responses clearly showed that the community is satisfied or very satisfied with the overall quality of services that the Mundelein Police Department provides them (a 75% positive response), and, additionally, they are happy with the officers and other employees' attitude, behavior, and treatment of citizens (664% positive response). Utilizing the survey as a starting point to begin the Community Policing Program, this information is found to be very important, as it becomes the foundation for community problem-solving policing.

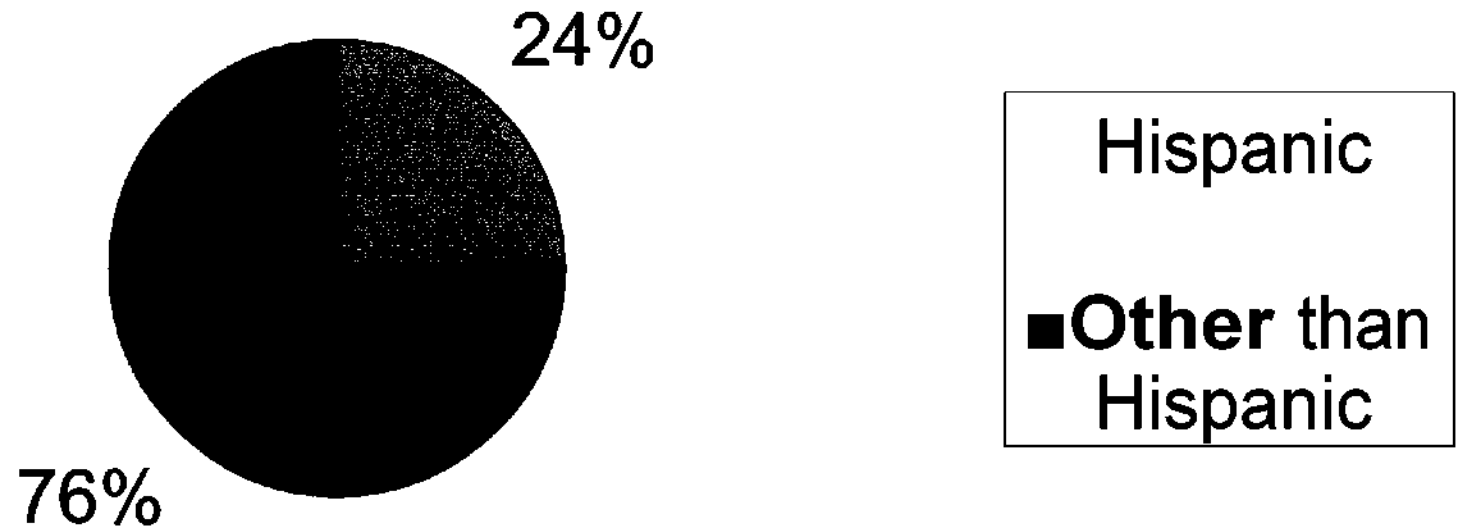
After analyzing the results of the survey, it was important to establish a foundation to expand our Community Policing Programs. It was very satisfying to the entire Department to see that the community has welcomed the attitude and philosophy of the Police Department and that the Mundelein Police Department is on the "cutting-edge" with its non-traditional approach to providing police services and reducing crime in the Mundelein community.

As you can see, the Mundelein Police Department has been the common thread, which runs through all of the Community Policing Programs and the community has directly benefited from all of them. Every time the police department was called upon, we responded with a number of resources, which were allocated to address the community problems.

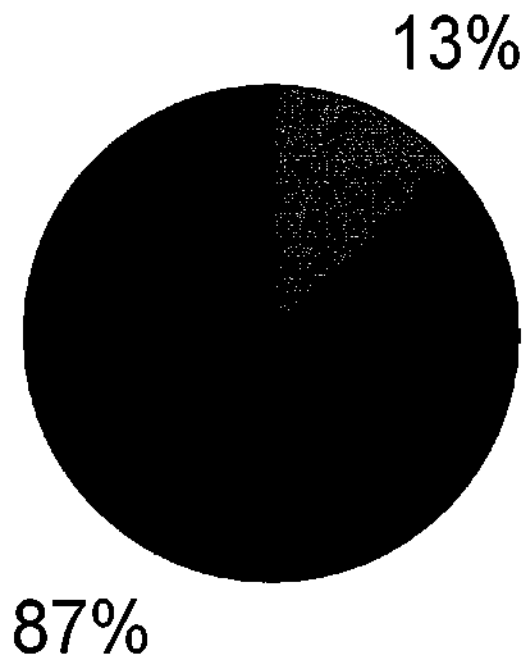
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|--|---|
| Special Operations Unit | "Operation Defoliage" |
| Lake County Gang Task Force (LKGTF) | Northern Illinois Police Alarm System (NIPAS) |
| Serious Habitual Offender Comprehensive Action Plan (SHOCAP) | High School Liaison Officer |
| Lake County Metropolitan Drug Enforcement Group (LCMEG) | The Peer Jury Program |
| Junior High School Liaison Officer | Drug Abuse Resistance Education (DARE) |
| Gang Resistance Education And Training (GREAT) | The Police Explorer Post |
| Positive Alternative Community Activity Programs | Elderly Services Officer Program |
| Senior Advocate Officer | Senior Citizen's Police Academy |
| Carrier Watch Program | Neighborhood Watch Program |
| The Diamond Lake "Clean-Up" | National Night Out Celebration Event |
| Mundelein Police Department's Community Day's Booth | McGruff Safety House Program |
| Child Fingerprinting & Video Taping - Kinder Vision | Children Have An iDentity (C.H.A.D.) |
| Operation "Safe-Ride Home" | Operation LIFELINE |
| Red Ribbon Celebration | Police Chaplain Program |
| Police Department Open House & Home Safety Week | Gang Outreach Program |
| Bike Patrol Officers | Bike Safety Programs |
| "Operation Chill" | |

It is obvious our community policing philosophy is a success and has been embraced by the entire community. Our success is measured not only by a reduction of crime in our three targeted areas, but also a 42.5% reduction in all crime throughout the Village of Mundelein. Our success is also validated by non-traditional approaches such as; the formulation of Girl and Boy Scout troops, soccer teams, and Neighborhood Watch Programs in the targeted areas as well as the entire community.

VILLAGE OF MUNDELEIN PERCENTAGE HISPANIC POPULATION

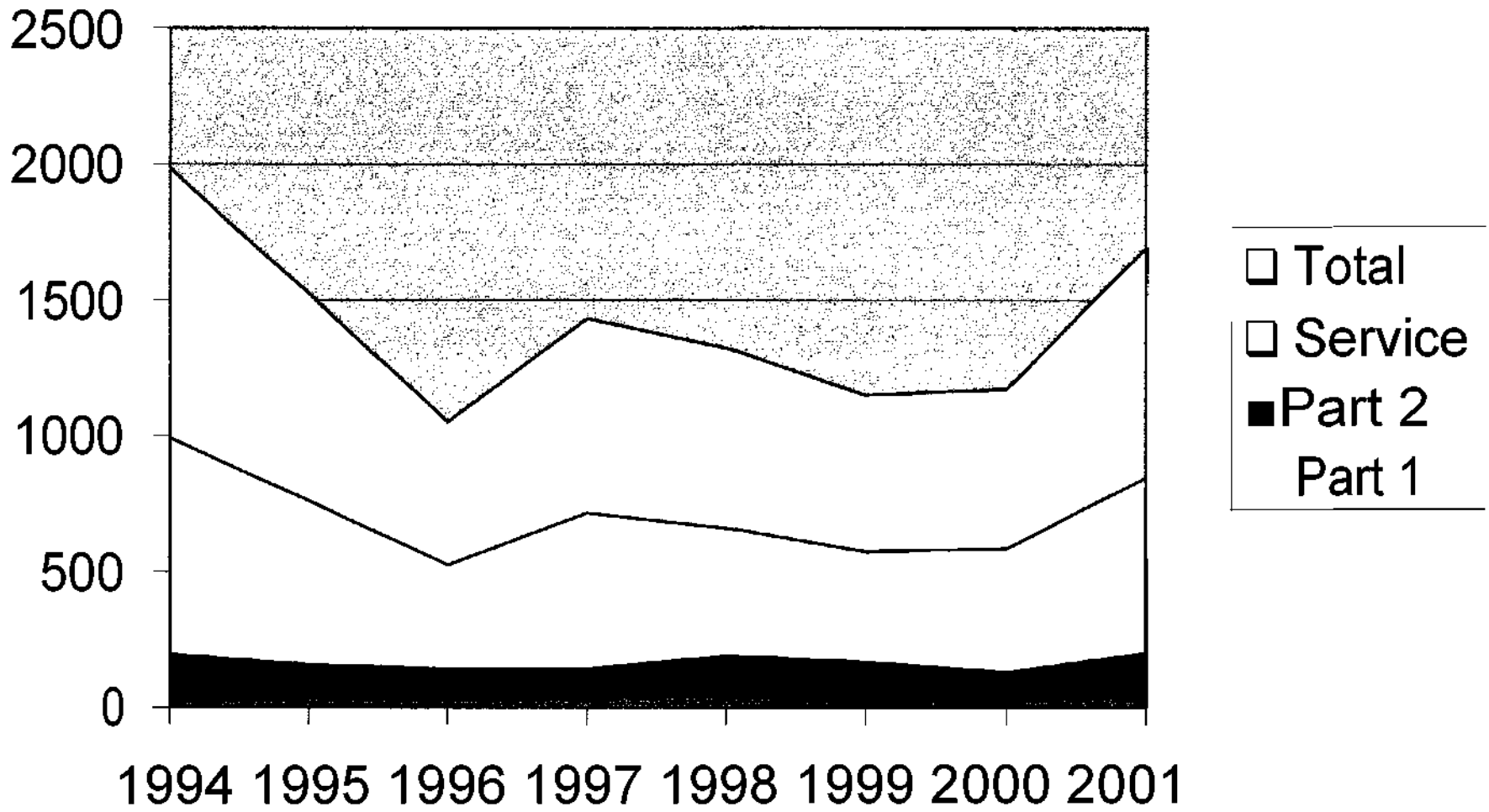


WHITEHALL MANOR HISPANIC MAKEUP

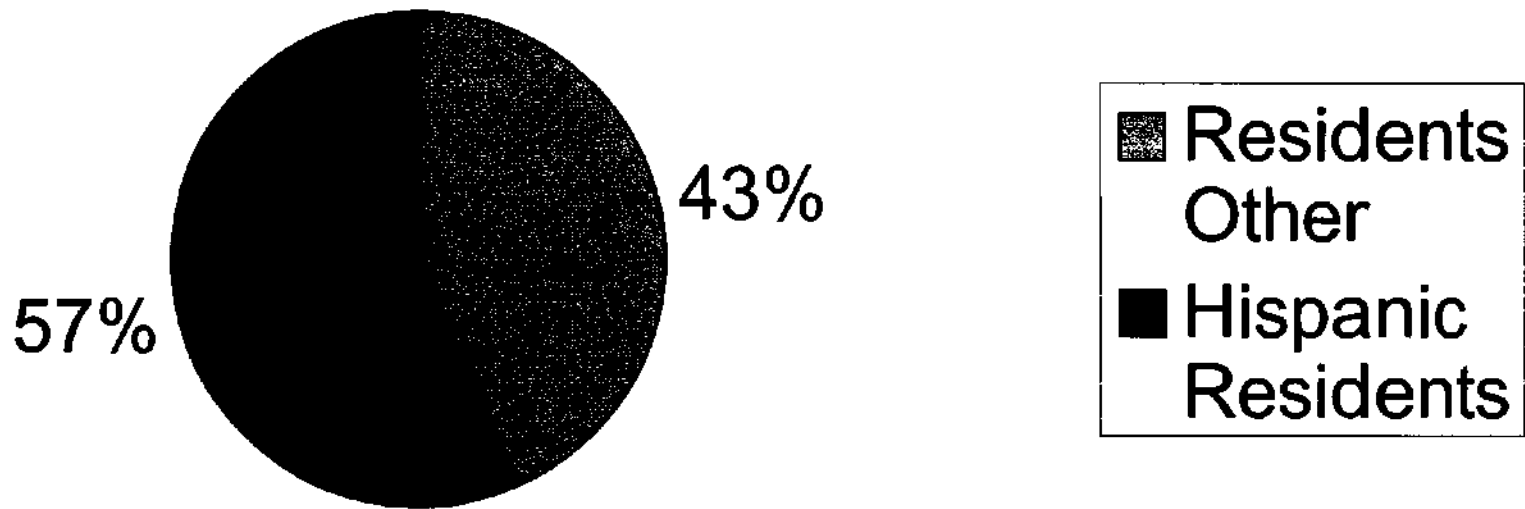


Residents
Other
■ Hispanic
Residents

WHITEHALL MANOR



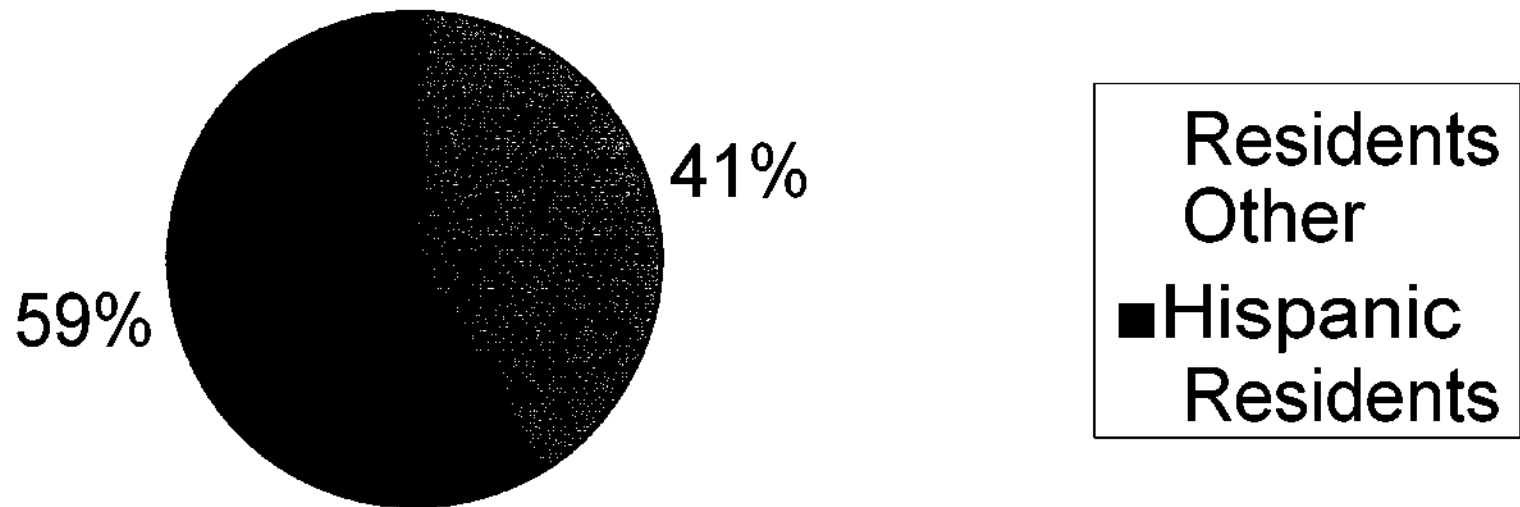
DIAMOND LAKE HISPANIC MAKEUP



DIAMOND LAKE



POETS SUBDIVISION HISPANIC MAKEUP



POETS SUBDIVISION

