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POP IDEA BANK
NOMINATION FOR THE
HERMAN GOLDSTEIN AWARD
for
EXCELLENCE IN
PROBLEM-ORIENTED POLICING
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SCANNING

There is no central repository to access problem-solving projects in Illinois. Community members, law enforcement officers and government entities do not have a central repository which will allow them to network and learn from the experience of others working on Illinois issues. Valuable resources may not be efficiently used if individuals are "re-inventing" or not addressing problems. A user-friendly system of sharing ideas needs to be developed at the state level which feeds into a national database to expand and increase the effectiveness of the PERF POPNet. Officers from around the state have identified the need for this system.

Analysis

Due to the large geographic area in Illinois, statewide communication and networking within an agency as large as the ISP can be a logistical challenge and this does not include other police agencies or community projects. The need was identified through individual interviews and observations with local, state and community members involved in problem-solving projects. The need has existed for over five years within the ISP but considerably longer for outside agencies.

Response

Since the ISP has already been entering projects into the PERF POPNet database, officers considered relying only on that system. The Community Services Bureau (CSB) initiated the proposal for a PC based program to collect POP Project information. Initially, the CSB will collect all ISP POP Project information and enter it into the "POP Idea Bank". Criteria will be developed which are consistent with the PERF selection for model projects. Selected projects will be entered into the Idea Bank at the Regional Institute for Community Policing (RICP) at the University of Illinois which will serve as the central collection repository for statewide models. The statewide Resource Support Centers will also become regional repositories.

Assessment

The POP Idea Bank is just being implemented within the ISP. There are already over 800 ISP projects entered into the database. A task force representing law enforcement, community groups and learning institutions is working on designing the selection critieria and getting the system on-line within the next three months. The RICP web-site is operational at www.ilricp.org and will be linked to the Idea Bank program. The final phase, which should take place in the fall of 1998, will be to disseminate the PC program to Associate Partners of the RICP statewide. Analysis will be ongoing with collection of data related to usage, application and impact statements.

Illinois State Police   **Problem-Solving Guide:(ISP 2-396)**   (07/97)

OFFICER: ISP wide	GEOCOM LOCATION Springfield/Comm. Services Bureau	DATE: May 1998

SCANNING

1. What is the specific problem? (Describe the problem, including persons, groups, victims, offenders, associates and locations)

Limited access to problem solving projects and strategies. Community members, law enforcement officers and government entities do not have a network to access that will allow them to capitalize on the experience of others working on similar issues. Valuable resources are expended "re-inventing the wheel" or replicating efforts because ideas and projects are not shared efficiently. A user-friendly method of sharing ideas must be developed to facilitate an efficient response to community problems.

2. How notified?

Officers from across the state have requested a method of capturing project information and access to it.

ANALYSIS

3. Describe the events causing the problem. (physical setting, time of day, weather, land marks, types of businesses/residences, environment, M/Os, etc.)

Because of the large geographic area, (statewide) communication and networking within an agency as large as the ISP can be a logistical challenge. Networking with the vast number of local and county agencies and communities can be daunting. Community policing efforts and problem solving efforts are happening across the state, but there is no one repository for the types and focus of the projects, successes and strategies used in the efforts or failures and assessments of efforts.

PF98-50-0001

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D</td><td>4. I have met with the following to plan a response:
Illinois State Police Information Services Bureau (ISB)
Illinois Regional Institute for Community Policing (RICP)
Illinois State Police Community Services Bureau (CSB)
Resource Support Center Statewide Coordinator (RSC)
Il. ACP Committee on Community Policing (?)</td></tr>
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P R O P O S E D

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R E S P O N S E

5. Response and Resources needed:
The Community Services Bureau will be the repository of all ISP initiated POP projects and will initially enter the data from received POP projects. ISB has already developed a PC based program to capture the information. The PC based program is called the "POP Idea Bank". The RICP will provide resources for ISB to assist in the technical upgrade of the program and serve as the statewide repository for all POP projects which meet the criteria as a "best practice". The RSCs will eventually become additional sites for data entry and retrieval, with the best project going to the RICP data base which will be accessible through the RICP website.

6. Who might assist with our strategies?	7. Possible Responsibilities?
.See.above.information...........................	....

8. Reviewed by Supervisor: _X_ Proceed with plan ___ Do not proceed with plan	Date: 5/13/98	9. Operations Commander M/Sgt DMessenger

10. Comments and recommendations:

ILLINOIS STATE POLICE

COMMUNITY SERVICES BUREAU

PROBLEM ORIENTED POLICING "IDEA BANK"

The philosophy of "Community Oriented Policing" incorporates the "SARA" problem solving model put forth by proponents of "Problem Oriented Policing." SARA stands for the four POP problem solving steps of "Scanning, Analysis, Response and Assessment."

Projected are planned and coordinated responses are developed by community policing officers to address problems the community presents to them. A project is developed using the SARA model.

Illinois State Police officers submit a project plan through their supervisor for approval and then pursue the project plan. Upon completion of the project plan, a closure report that documents end results is filed by the officer. Copies of the project plan, a closure report are forwarded to the Community Services Bureau, which categorizes the project and enters it into a computerized data base called the "IDEA BANK."

The Community Services Bureau "IDEA BANK" utilizes the information provided by the project plans and closure report to provide a searchable data base of problems addressed by the projects and narrative descriptions of each project the officers develop. Persons inquiring will be able to enter the problem subject for which a solution is being sought, and projects will appear on the screen that address the same topic. Inquiries can be made of POP projects entered by geographical area, district, officer's ID, as well as the problem subject. Also identified in each project are the partners who collaborate in problem solving.

The IDEA BANK is nearing online status in the bureau. Any employee will be able to call or e-mail a request for a search of the IDEA BANK data base. With the addition of new software now being completed by the Information Services Bureau, the IDEA BANK will be made available through the Resource Support Centers.

Planning is already underway to make the IDEA BANK concept available to all agencies statewide, through the Regional Institute for Community Policing at the University of Illinois at Springfield. It is expected that local community policing agencies will submit projects of their own, and be able to search the IDEA BANK for other agencies approaches to problems. Internet availability of the IDEA BANK is also being explored.

It is expected that by the end of the year, the IDEA BANK software can be made available to the profession outside Illinois. It will enable other agencies to track their ideas and share them with others. With Internet technology available to instantly share the information, it will bring all community policing agencies closer together.

(IF ASKED ABOUT PERF POPNET AND DUPLICATION, THIS IS A VERY STREAMLINED VERSION OF POPNET, AND IS NOT INTENDED TO DUPLICATE IT. WE PARTICIPATE IN POPNET).

Illinois State Police -- Community Policing Idea Bank

Empty notebook

Problem Tracking
Number   Date   State
                                                        ☐ Active   ☐ PCB
                                                        ☐ Closed

Officer ID   Special Location

Category Code   Action Required   Get

Incidents

Officers

Misc.

Reports

Help

Illinois
RICP

Save

Query

Clear

Report

Delete

Exit

Empty notebook

Officers

Officer Rank	First Name	Last Name

District Telephone Number

Geocom Location

ISP Email Address

Incidents

Officers

Misc.

Reports

Help

Illinois
RICP

Save

Query

Clear

Repnt

Delete

Exit

Session | Printer | Illinois | WordPe | RICP Prnt

Illinois State Police - Community Policing Idea Bank

Empty notebook

Miscellaneous

Rank: Locations: Categories:

[   ] Add   [   ] Add   [   ] Add

Lieutenant   Delete   Adams   Delete   agricultural   Delete
M/Sergeant   Alexander   alcohol
M/Trooper   Bond   alcohol/drug
S/M/Trooper   Boone   arson
Sergeant   Brown   bicycles
Special Agt   Bureau   buildings
Trooper   Calhoun   burglary
Trooper 1/C   Carroll   children

Incidents

Officers

Misc

Reports

Help

Illinois
RICP

Clear

Report

Delete

Exit

Start | Session | Printer | Illinois | WordPe... | WP Pm | ...

Empty notebook

Reports

All Incidents organized by Location
All Incidents organized by Region/District
SUMMARY of All Incidents by Region/District

Incidents

Officers

Misc.

Reports

Help

ILLINOIS STATE
RICP

This report prints ALL Open Incidents organized by Location. Press the REPORT button to create the report.

Clear

Report

Delete

Exit

Start | Session | Printer | Illinois | WordPe | WP Print |

Empty notebook

Help

Version 12/11/93 Enhancements

1. Help Page
There is now a Help page (#9) which can be used to display this information, along with other useful information about the Idea Bank system.

2. Report Page Changes
To facilitate incorporating of new reports into the system, the Report page has been changed so that any new reports that are created will automatically appear in the list without requiring the programmer to make any changes to the program.

Incidents

Officers

Misc.

Reports

Help

RICP

Exit

agricultural

alcohol

alcohol/drugs

arson

bicycles

buildings

burglary

children

code violations

college campus

commercial

Commercial Vehicle

Community Relations

construction zone

crash

crime prevention

crowd control

curfew

detention

directives

disturbance

domestic disputes

drugs

dumping/litter

education

elderly

emergency operations

enforcement

equipment acquisition

festivals/fairs

firearms

foreign language

fugitives

gambling

gangs

graffiti

hate crimes

hearing impaired

hostage

hunting/fishing

immigrants

intelligence

inter-agency support

interdiction

ISP Coordination

juvenile

loitering

motor vehicle theft

natural disaster

Neighborhood Watch

occupant restraint

offenders

organization

parking

pedestrians

pornography

property

prostitution

public relations

pursuit

railroad

recreation

recruiting

repeat offenders

residence

rest areas

road hazard

road rage

robbery

safety

scams/fraud

school bus

schools/zones

security

sex crimes

sexual assault

speed detection

speeding

stalking

survey

technical assistance

telecommunications

terrorism

theft

traffic complaint

traffic congestion
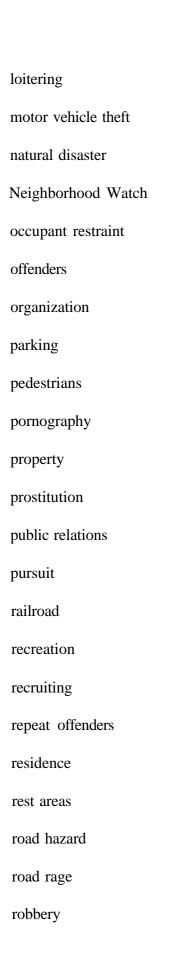
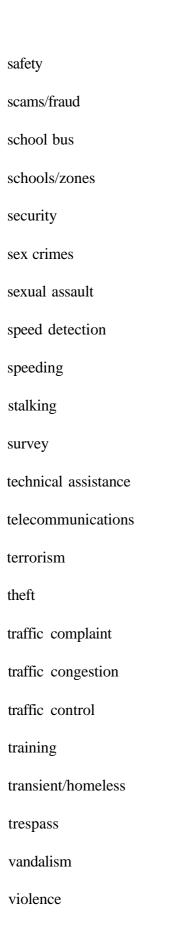traffic control

training

transient/homeless

trespass

vandalism

violence

warning

.. warrants

weapons violations