

LAW ENFORCEMENT AND THE MENTAL HEALTH AWARENESS FLAG

JANESVILLE POLICE DEPARTMENT
JANESVILLE, WI



Service with pride, honor, courage, and respect.

Agenda

- INTRODUCTIONS
- C.I.T. AT THE JANESVILLE POLICE DEPARTMENT
- PROVIDE A BUNCH OF BORING INFORMATION
 - Hope no one falls asleep (or at least that they don't snore...too loudly)
- THE MENTAL HEALTH AWARENESS FLAG
 - Why didn't I just lead with that?
- Q&A
 - You ask the Q's, I talk out my A.

Officer Craig G. Klementz

- 25 years with the Janesville Police Department (I started at the age of ten)
- Member of our Crisis Intervention Team
- Co-Facilitator for CIT training in Rock County Wisconsin
- Peer Support Team member
- QPR Instructor (Suicide awareness/prevention)
- Board of Directors Rock County NAMI

klementzc@ci.janesville.wi.us

Lieutenant Michael J Blaser Jr

- 20 years in Law enforcement
- CIT Lead Supervisor
- FTO, Gang Investigator, Street Crimes Unit
- S.W.A.T. Team Leader
- Bachelors Degree from UW-Whitewater
- Certified Public Manager
- Working on my masters degree in Organizational Change Leadership
 - blaserm@ci.janesville.wi.us

C.I.T. at J.P.D.

- CIT (team) vs CIT (training)
- The Team
- Duties

C.I.T. at J.P.D.

○ CIT (team) vs CIT (training)

- All officers will be offered CIT training opportunities
 - CIT is not mandatory
 - Some training in mental health awareness is mandatory
- Those with wishing to do more, join the CIT (team)
 - Voluntary
 - Part-Time

C.I.T. at J.P.D.

○ The Team

- Thirteen current members
 - Three Patrol Officers per shift (9)
 - One Sergeant per shift (3)
 - One Lead Lieutenant (1)
 - Try to maintain 24/7 coverage
- One part-time crisis worker

C.I.T. at J.P.D.

○ Duties

- Education S.W.A.T.
 - Interdepartmental
 - Crisis Laws (51.15/51.45)
 - Crisis Response
 - Armed/Isolated/Alone
 - HIPPA
 - De-escalation
- Community
 - About the program

C.I.T. at J.P.D.

○ Duties

- Assigned Individuals
 - Backgrounds
 - Contact with providers (release of information)
 - Cooperatively create crisis plans
 - Share with patrol
- POLICE, NOT EXPERTS



C.I.T. at J.P.D.

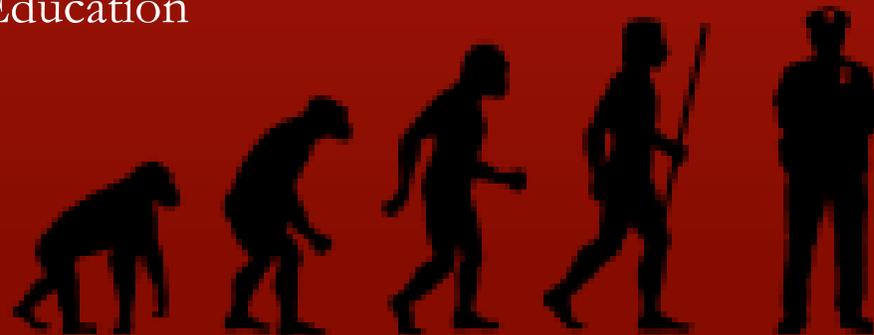
○ Duties

- Regular meetings with key stakeholders
 - Rock County Crisis
 - Mercy Hospital
 - SSM Hospital
 - Private Mental Health Providers
 - NAMI
 - Other law enforcement agencies
 - District Attorney's Office

C.I.T. at J.P.D. (The Future)

- Enhanced tracking of C.I.T. related calls
 - Labeling of reports
 - Routing of reports
 - To C.I.T.
 - To Rock County Crisis
 - Better access to consumer plans/Mental Health Awareness Flag
 - On mobile computers
 - Voluntary vs. Mandated
 - Continued/Increased Education

- Ever evolving



Behavioral Health Information Sharing Initiative (EBDM)

- A collaborative effort
 - Rock County Law Enforcement Agencies
 - Rock County Human Services
 - **Rock County National Alliance on Mental Illness**
 - Rock County District Attorney's Office
 - Public Defender's Office
 - Rock County Corporation Counsel
 - Rock County EBDM Committee

Behavioral Health Information Sharing Initiative (EBDM)

○ PURPOSE

- Improve Outcomes
 - For Mental Health Community
 - For all stakeholders
- Appropriately align people with services
- Safety
- Communication

Behavioral Health Information Sharing Initiative (EBDM)

- WHAT IT'S NOT

- A mechanism to stigmatize any individual with mental illness.
- An indicator that tells law enforcement that this person is likely to be violent.
- A means to misuse confidential protected health information.

Behavioral Health Information Sharing Initiative (EBDM)

All parties agree to take steps within each agency's scope to prevent behavioral health information, shared for the purpose of collaboration on behalf of the client, from being used in a manner that would adversely affect a client (such as evidence in criminal court or in chapter 51 proceedings).

Steps taken to assure adherence to client rights and confidentiality?

- We included empowered consumer voice at the decision making table.
- We involved our local NAMI.
- We clearly articulated that the purpose of the mental health awareness flag is to improve outcomes for individuals living with mental illness (vs. just protecting the officers and community from potential violence), and information shared as part of this initiative will not be used in a manner that adversely affects the client.
- We requested review of our process and documents by clients' rights experts.

Behavioral Health Information Sharing Initiative
(EBDM)

We are doing this *for* the public, *not to* the
public.

EBDM



Mental Health Awareness Flag

MEDICAL ALERT



Peanut Allergy

Use Epi-Pen

Call 911

MENTAL HEALTH ALERT



Bi-Polar Disorder

**Police uniforms may make
me fear for my life.**

Call my doctor 555-5555

What is the Mental Health Awareness Flag?

- A visual indicator, in Spillman.
- Intended to provide information.
- It is a prompt to the officer.

What we see



Name Search

	Name	Birth Date	Alert	Street Address	City	State
▶	KLEMENTZ, CRAIG G	04/17/1970	Behavioral Health			WI
	KLEMENTZ, CRAIG G		Professional Name Record	100 N JACKSON ST	JANESVILLE	WI

What we see

 Name: KLEMENTZ, CRAIG G

Address: 3829 HUNTINGTON CT
JANESVILLE, WI 53546

Driver License: K455-1077-0137-08 - WI - Exp: 04/17/2021

Social Security:

Home Phone:

Work Phone: (608)755-3100

State ID:

FBI Number:

Type: INDIV - Individual

Moniker:

Age: 48

Birth Date: 04/17/1970

Race: N-White, Non-Hisp

Sex: M

Height: 5'10"

Weight: 160

Eyes: Brown

Hair: Brown

Gender:

Number:
38774

Thumbnail
Photo
Not
Available

Critical Notices:

Name History:

Alerts: Behavioral Health - 1

Comments:

JV18XXXX Craig will speak to people that are not present. Craig has disclosed he has schizophrenia. When upset, talking to him about his rabbit calms him.

Involvements: Vehicle - 05/20/2016 - GRN/GRN 2004 TOYT COROLLA WI - Owner

Files:

Manage Files

Calls for Service

Mental Health Awareness Flag added

1817

941



Equal number of days before the flag

Equal number of days after the flag

Calls for Service

48%*

Decrease

*Not sustainable, or intended to be.

Who adds the Mental Health Awareness Flag?

- The **investigating officer**, based on the following guidelines:
 - Officer Observations
 - (Seems to talk to people not present)
 - Collateral Information
 - (Mother said he has Bi-Polar disorder)
 - Medical diagnoses that is provided with consent of the patient
 - (Crisis said he takes medication for schizophrenia)

Who adds the Mental Health Awareness Flag?

- The **investigating officer**, based on the following guidelines:
 - Disclosure from the subject of the investigation
 - (He said he is being treated for major depressive disorder)

*The Mental Health Awareness Flag shall not contain speculative medical information or terminology

MENTAL HEALTH AWARENESS FLAG ENTRY FORM

OFFICER-----	
SUBJECTS NAME-----	
D.O.B.-----	
REPORT #-----	
<p>OBSERVED BEHAVIOR/DIAGNOSIS A brief description will include what the illness is (or appears to be). The information can be provided by the individual, a family member, a mental health provider (with a release of information), or the officers observations. <u>DO NOT GUESS A DIAGNOIS</u></p>	
<p>WHO PROVIDED THE INFORMATION (subject, named relative, officer observed, etc.)</p>	
<p>HELPFUL TIPS (if any)-----</p>	
<p><input type="checkbox"/> CHECK IF ENTRY FORM MENTIONED IN REPORT (FULL OR MIR)</p>	<p>Just mention in your report (full or MIR) that a MHAF Entry Form was completed (supervisors need to know)</p>

***Examples of Observed Behavior/Diagnosis:**

From a family member

Self-disclosed

Officer's Observations (w/Tip)

"His mother (Judy N Smith) said he has bi-polar disorder"

"He told me he has schizophrenia"

"He was talking to people that were not there." Do not say you hear the voices.

CSIS



Crisis Strategy Information Sheet

CSIS

- What is it?
 - A crisis plan
 - A tailored approach for each individual
 - Information is only disclosed to law enforcement
 - All Rock County LEO who utilize Spillman will have access to the CSIS.

What we see



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Behavioral Hea...

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Work Phone: (608)755-3100

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Comments: JV18XXXX Craig will speak to people that are not present. Craig has

Involvements: Vehicle - 05/20/2016 - GRN/GRN 2004 TOYT COROLLA WI - Owner

Files: [1 File]

Manage Files

Crisis Plan (condensed)

Name: Craig G Klementz
DOB: 04-17-1970
Address: 1234 XXXX Ave, Janesville
Phone: 608-290-XXXX

Background:

Andrew has ongoing mental health issues and become paranoid when off his medications. Contact with Andrew is generally because of neighbors calling for unsafe or odd behavior within the neighborhood.

Strategies that help in a crisis situation

He is a Marine Corps Vet and bringing this up can sometimes build rapport

Contacting Crisis and having them respond to the incident location helps with behavior and placement

He is particular about his property and generally prefers not to speak or have officers on his property. He understands we will knock at the door, but contact from the sidewalk is usually more productive.

Strategies that do NOT help in a crisis situation

Do not argue with him. He tends to use circular arguments and they accomplish nothing

Family and/or friends who help

No family, but has a good relationship with Tracy BXXXX, employee at RCCC. Daytime phone is 608-751-XXXX.

Additional Information

Advise Crisis during contacts and have them respond for assessment

Is currently on commitment and should be taking meds

Like to practice sword fighting and knife throwing. Has been told he needs to stay on his property.

Case Study L.G.

- Significant calls-for-service
- Fake seizures in public
- Create 911 hang-up calls
- Watch the police on-duty/off-duty
- Fight with police/paramedics to obtain Ketamine
- Criminal vs. mental health vs. both?????
- Early childhood trauma
- Met with
 - District Attorney
 - Rock County Crisis
 - General private provider
 - Eventually her provider (with signed ROI)
- Crisis Strategy Information Sheet created
- On-going information sharing

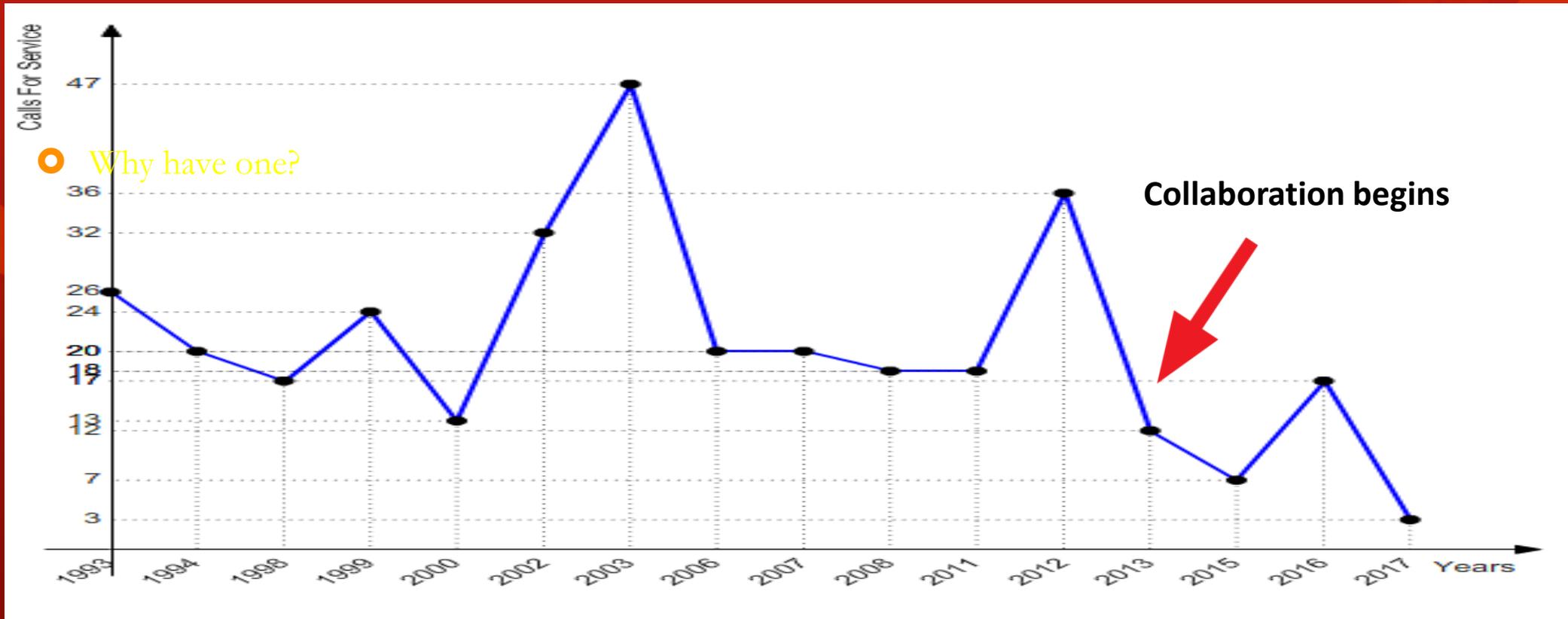
Case Study L.G.



Case Study S.B.

- Significant calls-for-service for decades
- History of self harm/significant cutting of self
- Alcoholism
- Met with
 - CESA 2 regarding job placement
 - Rock County Crisis
- Crisis Strategy Information Sheet created
- Added to the No-Serve List
- Warrant issued
- On-going information sharing

Outcomes



Frequently asked questions

- Can information about an individual's Flag or Crisis Strategy Information Sheet (CSIS) be released to the public?
- Are the Flag's and CSIS ever reviewed?
- Is there supervisory oversight on adding a Mental Health Flag?
- How does a CSIS get generated?

YOUR QUESTIONS

